

---

# **PERFORMANCE OF API GATEWAY, DIGITAL MOBILE BANKING, DIGITAL WEB INTERNET BANKING AND INTERNET BANKING I-B@ANK**

**PERIOD: 1/1/2026 - 3/31/2026**

**INTESA SANPAOLO ROMANIA**

**PUBLISHED: 4/16/2026**

---

---

## UP/DOWN TIME REPORTS

### UP/DOWN TIME REPORT API-GATEWAY

Date	Incidents
1/1/2026	Uptime: 99.83% Downtime: 0.17%
1/2/2026	Uptime: 100.00% Downtime: 0.00%
1/3/2026	Uptime: 100.00% Downtime: 0.00%
1/4/2026	Uptime: 100.00% Downtime: 0.00%
1/5/2026	Uptime: 100.00% Downtime: 0.00%
1/6/2026	Uptime: 100.00% Downtime: 0.00%
1/7/2026	Uptime: 100.00% Downtime: 0.00%
1/8/2026	Uptime: 100.00% Downtime: 0.00%
1/9/2026	Uptime: 100.00% Downtime: 0.00%
1/10/2026	Uptime: 100.00% Downtime: 0.00%
1/11/2026	Uptime: 100.00% Downtime: 0.00%
1/12/2026	Uptime: 100.00% Downtime: 0.00%
1/13/2026	Uptime: 100.00% Downtime: 0.00%
1/14/2026	Uptime: 100.00% Downtime: 0.00%
1/15/2026	Uptime: 100.00% Downtime: 0.00%
1/16/2026	Uptime: 91.18% Downtime: 8.82%
1/17/2026	Uptime: 100.00% Downtime: 0.00%
1/18/2026	Uptime: 100.00% Downtime: 0.00%
1/19/2026	Uptime: 100.00% Downtime: 0.00%
1/20/2026	Uptime: 100.00% Downtime: 0.00%
1/21/2026	Uptime: 100.00% Downtime: 0.00%
1/22/2026	Uptime: 100.00% Downtime: 0.00%
1/23/2026	Uptime: 100.00% Downtime: 0.00%
1/24/2026	Uptime: 100.00% Downtime: 0.00%
1/25/2026	Uptime: 100.00% Downtime: 0.00%
1/26/2026	Uptime: 100.00% Downtime: 0.00%
1/27/2026	Uptime: 100.00% Downtime: 0.00%
1/28/2026	Uptime: 100.00% Downtime: 0.00%
1/29/2026	Uptime: 100.00% Downtime: 0.00%
1/30/2026	Uptime: 100.00% Downtime: 0.00%
1/31/2026	Uptime: 100.00% Downtime: 0.00%
2/1/2026	Uptime: 100.00% Downtime: 0.00%
2/2/2026	Uptime: 100.00% Downtime: 0.00%
2/3/2026	Uptime: 100.00% Downtime: 0.00%

---

2/4/2026	Uptime: 100.00% Downtime: 0.00%
2/5/2026	Uptime: 100.00% Downtime: 0.00%
2/6/2026	Uptime: 100.00% Downtime: 0.00%
2/7/2026	Uptime: 100.00% Downtime: 0.00%
2/8/2026	Uptime: 100.00% Downtime: 0.00%
2/9/2026	Uptime: 100.00% Downtime: 0.00%
2/10/2026	Uptime: 100.00% Downtime: 0.00%
2/11/2026	Uptime: 100.00% Downtime: 0.00%
2/12/2026	Uptime: 100.00% Downtime: 0.00%
2/13/2026	Uptime: 100.00% Downtime: 0.00%
2/14/2026	Uptime: 100.00% Downtime: 0.00%
2/15/2026	Uptime: 100.00% Downtime: 0.00%
2/16/2026	Uptime: 100.00% Downtime: 0.00%
2/17/2026	Uptime: 100.00% Downtime: 0.00%
2/18/2026	Uptime: 100.00% Downtime: 0.00%
2/19/2026	Uptime: 100.00% Downtime: 0.00%
2/20/2026	Uptime: 100.00% Downtime: 0.00%
2/21/2026	Uptime: 100.00% Downtime: 0.00%
2/22/2026	Uptime: 100.00% Downtime: 0.00%
2/23/2026	Uptime: 100.00% Downtime: 0.00%
2/24/2026	Uptime: 100.00% Downtime: 0.00%
2/25/2026	Uptime: 100.00% Downtime: 0.00%
2/26/2026	Uptime: 100.00% Downtime: 0.00%
2/27/2026	Uptime: 100.00% Downtime: 0.00%
2/28/2026	Uptime: 100.00% Downtime: 0.00%
3/1/2026	Uptime: 100.00% Downtime: 0.00%
3/2/2026	Uptime: 100.00% Downtime: 0.00%
3/3/2026	Uptime: 100.00% Downtime: 0.00%
3/4/2026	Uptime: 100.00% Downtime: 0.00%
3/5/2026	Uptime: 100.00% Downtime: 0.00%
3/6/2026	Uptime: 100.00% Downtime: 0.00%
3/7/2026	Uptime: 100.00% Downtime: 0.00%
3/8/2026	Uptime: 100.00% Downtime: 0.00%
3/9/2026	Uptime: 100.00% Downtime: 0.00%
3/10/2026	Uptime: 100.00% Downtime: 0.00%
3/11/2026	Uptime: 100.00% Downtime: 0.00%
3/12/2026	Uptime: 100.00% Downtime: 0.00%
3/13/2026	Uptime: 100.00% Downtime: 0.00%
3/14/2026	Uptime: 100.00% Downtime: 0.00%
3/15/2026	Uptime: 100.00% Downtime: 0.00%
3/16/2026	Uptime: 100.00% Downtime: 0.00%

3/17/2026	Uptime: 100.00% Downtime: 0.00%
3/18/2026	Uptime: 100.00% Downtime: 0.00%
3/19/2026	Uptime: 100.00% Downtime: 0.00%
3/20/2026	Uptime: 100.00% Downtime: 0.00%
3/21/2026	Uptime: 100.00% Downtime: 0.00%
3/22/2026	Uptime: 100.00% Downtime: 0.00%
3/23/2026	Uptime: 100.00% Downtime: 0.00%
3/24/2026	Uptime: 100.00% Downtime: 0.00%
3/25/2026	Uptime: 100.00% Downtime: 0.00%
3/26/2026	Uptime: 100.00% Downtime: 0.00%
3/27/2026	Uptime: 100.00% Downtime: 0.00%
3/28/2026	Uptime: 100.00% Downtime: 0.00%
3/29/2026	Uptime: 100.00% Downtime: 0.00%
3/30/2026	Uptime: 100.00% Downtime: 0.00%
3/31/2026	Uptime: 100.00% Downtime: 0.00%

## UP/DOWN TIME REPORT INTERNET BANKING I-B@NK

Date	Incidents
1/1/2026	Uptime: 100.00% Downtime: 0.00%
1/2/2026	Uptime: 100.00% Downtime: 0.00%
1/3/2026	Uptime: 100.00% Downtime: 0.00%
1/4/2026	Uptime: 100.00% Downtime: 0.00%
1/5/2026	Uptime: 100.00% Downtime: 0.00%
1/6/2026	Uptime: 100.00% Downtime: 0.00%
1/7/2026	Uptime: 100.00% Downtime: 0.00%
1/8/2026	Uptime: 100.00% Downtime: 0.00%
1/9/2026	Uptime: 100.00% Downtime: 0.00%
1/10/2026	Uptime: 100.00% Downtime: 0.00%
1/11/2026	Uptime: 100.00% Downtime: 0.00%
1/12/2026	Uptime: 100.00% Downtime: 0.00%
1/13/2026	Uptime: 100.00% Downtime: 0.00%
1/14/2026	Uptime: 100.00% Downtime: 0.00%
1/15/2026	Uptime: 100.00% Downtime: 0.00%
1/16/2026	Uptime: 91.18% Downtime: 8.82%
1/17/2026	Uptime: 100.00% Downtime: 0.00%
1/18/2026	Uptime: 100.00% Downtime: 0.00%
1/19/2026	Uptime: 100.00% Downtime: 0.00%
1/20/2026	Uptime: 100.00% Downtime: 0.00%

---

1/21/2026	Uptime: 100.00% Downtime: 0.00%
1/22/2026	Uptime: 100.00% Downtime: 0.00%
1/23/2026	Uptime: 100.00% Downtime: 0.00%
1/24/2026	Uptime: 100.00% Downtime: 0.00%
1/25/2026	Uptime: 100.00% Downtime: 0.00%
1/26/2026	Uptime: 100.00% Downtime: 0.00%
1/27/2026	Uptime: 100.00% Downtime: 0.00%
1/28/2026	Uptime: 100.00% Downtime: 0.00%
1/29/2026	Uptime: 100.00% Downtime: 0.00%
1/30/2026	Uptime: 100.00% Downtime: 0.00%
1/31/2026	Uptime: 100.00% Downtime: 0.00%
2/1/2026	Uptime: 100.00% Downtime: 0.00%
2/2/2026	Uptime: 98.33% Downtime: 1.67%
2/3/2026	Uptime: 100.00% Downtime: 0.00%
2/4/2026	Uptime: 93.68% Downtime: 6.32%
2/5/2026	Uptime: 100.00% Downtime: 0.00%
2/6/2026	Uptime: 100.00% Downtime: 0.00%
2/7/2026	Uptime: 100.00% Downtime: 0.00%
2/8/2026	Uptime: 100.00% Downtime: 0.00%
2/9/2026	Uptime: 100.00% Downtime: 0.00%
2/10/2026	Uptime: 100.00% Downtime: 0.00%
2/11/2026	Uptime: 100.00% Downtime: 0.00%
2/12/2026	Uptime: 100.00% Downtime: 0.00%
2/13/2026	Uptime: 100.00% Downtime: 0.00%
2/14/2026	Uptime: 100.00% Downtime: 0.00%
2/15/2026	Uptime: 100.00% Downtime: 0.00%
2/16/2026	Uptime: 100.00% Downtime: 0.00%
2/17/2026	Uptime: 100.00% Downtime: 0.00%
2/18/2026	Uptime: 100.00% Downtime: 0.00%
2/19/2026	Uptime: 100.00% Downtime: 0.00%
2/20/2026	Uptime: 100.00% Downtime: 0.00%
2/21/2026	Uptime: 100.00% Downtime: 0.00%
2/22/2026	Uptime: 100.00% Downtime: 0.00%
2/23/2026	Uptime: 100.00% Downtime: 0.00%
2/24/2026	Uptime: 100.00% Downtime: 0.00%
2/25/2026	Uptime: 100.00% Downtime: 0.00%
2/26/2026	Uptime: 100.00% Downtime: 0.00%
2/27/2026	Uptime: 100.00% Downtime: 0.00%
2/28/2026	Uptime: 100.00% Downtime: 0.00%
3/1/2026	Uptime: 100.00% Downtime: 0.00%
3/2/2026	Uptime: 98.58% Downtime: 1.42%

3/3/2026	Uptime: 100.00% Downtime: 0.00%
3/4/2026	Uptime: 100.00% Downtime: 0.00%
3/5/2026	Uptime: 100.00% Downtime: 0.00%
3/6/2026	Uptime: 100.00% Downtime: 0.00%
3/7/2026	Uptime: 100.00% Downtime: 0.00%
3/8/2026	Uptime: 100.00% Downtime: 0.00%
3/9/2026	Uptime: 100.00% Downtime: 0.00%
3/10/2026	Uptime: 100.00% Downtime: 0.00%
3/11/2026	Uptime: 100.00% Downtime: 0.00%
3/12/2026	Uptime: 100.00% Downtime: 0.00%
3/13/2026	Uptime: 100.00% Downtime: 0.00%
3/14/2026	Uptime: 100.00% Downtime: 0.00%
3/15/2026	Uptime: 100.00% Downtime: 0.00%
3/16/2026	Uptime: 100.00% Downtime: 0.00%
3/17/2026	Uptime: 100.00% Downtime: 0.00%
3/18/2026	Uptime: 100.00% Downtime: 0.00%
3/19/2026	Uptime: 100.00% Downtime: 0.00%
3/20/2026	Uptime: 100.00% Downtime: 0.00%
3/21/2026	Uptime: 100.00% Downtime: 0.00%
3/22/2026	Uptime: 100.00% Downtime: 0.00%
3/23/2026	Uptime: 100.00% Downtime: 0.00%
3/24/2026	Uptime: 100.00% Downtime: 0.00%
3/25/2026	Uptime: 100.00% Downtime: 0.00%
3/26/2026	Uptime: 100.00% Downtime: 0.00%
3/27/2026	Uptime: 100.00% Downtime: 0.00%
3/28/2026	Uptime: 100.00% Downtime: 0.00%
3/29/2026	Uptime: 100.00% Downtime: 0.00%
3/30/2026	Uptime: 100.00% Downtime: 0.00%
3/31/2026	Uptime: 100.00% Downtime: 0.00%

## UP/DOWN TIME REPORT DIGICAL-MOBILE

Date	Incidents
1/1/2026	Uptime: 99.84% Downtime: 0.16%
1/2/2026	Uptime: 100.00% Downtime: 0.00%
1/3/2026	Uptime: 100.00% Downtime: 0.00%
1/4/2026	Uptime: 100.00% Downtime: 0.00%
1/5/2026	Uptime: 100.00% Downtime: 0.00%
1/6/2026	Uptime: 100.00% Downtime: 0.00%
1/7/2026	Uptime: 100.00% Downtime: 0.00%

---

1/8/2026	Uptime: 100.00% Downtime: 0.00%
1/9/2026	Uptime: 100.00% Downtime: 0.00%
1/10/2026	Uptime: 100.00% Downtime: 0.00%
1/11/2026	Uptime: 100.00% Downtime: 0.00%
1/12/2026	Uptime: 100.00% Downtime: 0.00%
1/13/2026	Uptime: 100.00% Downtime: 0.00%
1/14/2026	Uptime: 100.00% Downtime: 0.00%
1/15/2026	Uptime: 100.00% Downtime: 0.00%
1/16/2026	Uptime: 91.18% Downtime: 8.82%
1/17/2026	Uptime: 100.00% Downtime: 0.00%
1/18/2026	Uptime: 100.00% Downtime: 0.00%
1/19/2026	Uptime: 100.00% Downtime: 0.00%
1/20/2026	Uptime: 100.00% Downtime: 0.00%
1/21/2026	Uptime: 100.00% Downtime: 0.00%
1/22/2026	Uptime: 100.00% Downtime: 0.00%
1/23/2026	Uptime: 100.00% Downtime: 0.00%
1/24/2026	Uptime: 100.00% Downtime: 0.00%
1/25/2026	Uptime: 100.00% Downtime: 0.00%
1/26/2026	Uptime: 100.00% Downtime: 0.00%
1/27/2026	Uptime: 100.00% Downtime: 0.00%
1/28/2026	Uptime: 100.00% Downtime: 0.00%
1/29/2026	Uptime: 100.00% Downtime: 0.00%
1/30/2026	Uptime: 100.00% Downtime: 0.00%
1/31/2026	Uptime: 100.00% Downtime: 0.00%
2/1/2026	Uptime: 100.00% Downtime: 0.00%
2/2/2026	Uptime: 100.00% Downtime: 0.00%
2/3/2026	Uptime: 100.00% Downtime: 0.00%
2/4/2026	Uptime: 100.00% Downtime: 0.00%
2/5/2026	Uptime: 100.00% Downtime: 0.00%
2/6/2026	Uptime: 100.00% Downtime: 0.00%
2/7/2026	Uptime: 100.00% Downtime: 0.00%
2/8/2026	Uptime: 100.00% Downtime: 0.00%
2/9/2026	Uptime: 100.00% Downtime: 0.00%
2/10/2026	Uptime: 100.00% Downtime: 0.00%
2/11/2026	Uptime: 100.00% Downtime: 0.00%
2/12/2026	Uptime: 100.00% Downtime: 0.00%
2/13/2026	Uptime: 100.00% Downtime: 0.00%
2/14/2026	Uptime: 100.00% Downtime: 0.00%
2/15/2026	Uptime: 100.00% Downtime: 0.00%
2/16/2026	Uptime: 100.00% Downtime: 0.00%
2/17/2026	Uptime: 100.00% Downtime: 0.00%

---

2/18/2026	Uptime: 100.00% Downtime: 0.00%
2/19/2026	Uptime: 100.00% Downtime: 0.00%
2/20/2026	Uptime: 100.00% Downtime: 0.00%
2/21/2026	Uptime: 100.00% Downtime: 0.00%
2/22/2026	Uptime: 100.00% Downtime: 0.00%
2/23/2026	Uptime: 100.00% Downtime: 0.00%
2/24/2026	Uptime: 100.00% Downtime: 0.00%
2/25/2026	Uptime: 100.00% Downtime: 0.00%
2/26/2026	Uptime: 100.00% Downtime: 0.00%
2/27/2026	Uptime: 100.00% Downtime: 0.00%
2/28/2026	Uptime: 100.00% Downtime: 0.00%
3/1/2026	Uptime: 100.00% Downtime: 0.00%
3/2/2026	Uptime: 100.00% Downtime: 0.00%
3/3/2026	Uptime: 100.00% Downtime: 0.00%
3/4/2026	Uptime: 100.00% Downtime: 0.00%
3/5/2026	Uptime: 100.00% Downtime: 0.00%
3/6/2026	Uptime: 100.00% Downtime: 0.00%
3/7/2026	Uptime: 100.00% Downtime: 0.00%
3/8/2026	Uptime: 100.00% Downtime: 0.00%
3/9/2026	Uptime: 100.00% Downtime: 0.00%
3/10/2026	Uptime: 100.00% Downtime: 0.00%
3/11/2026	Uptime: 100.00% Downtime: 0.00%
3/12/2026	Uptime: 100.00% Downtime: 0.00%
3/13/2026	Uptime: 100.00% Downtime: 0.00%
3/14/2026	Uptime: 100.00% Downtime: 0.00%
3/15/2026	Uptime: 100.00% Downtime: 0.00%
3/16/2026	Uptime: 100.00% Downtime: 0.00%
3/17/2026	Uptime: 100.00% Downtime: 0.00%
3/18/2026	Uptime: 100.00% Downtime: 0.00%
3/19/2026	Uptime: 100.00% Downtime: 0.00%
3/20/2026	Uptime: 100.00% Downtime: 0.00%
3/21/2026	Uptime: 100.00% Downtime: 0.00%
3/22/2026	Uptime: 100.00% Downtime: 0.00%
3/23/2026	Uptime: 100.00% Downtime: 0.00%
3/24/2026	Uptime: 100.00% Downtime: 0.00%
3/25/2026	Uptime: 100.00% Downtime: 0.00%
3/26/2026	Uptime: 100.00% Downtime: 0.00%
3/27/2026	Uptime: 100.00% Downtime: 0.00%
3/28/2026	Uptime: 100.00% Downtime: 0.00%
3/29/2026	Uptime: 100.00% Downtime: 0.00%
3/30/2026	Uptime: 100.00% Downtime: 0.00%

3/31/2026	Uptime: 100.00% Downtime: 0.00%
-----------	---------------------------------

## UP/DOWN TIME REPORT DIGICAL-WEB

Date	Incidents
1/1/2026	Uptime: 99.80% Downtime: 0.20%
1/2/2026	Uptime: 100.00% Downtime: 0.00%
1/3/2026	Uptime: 100.00% Downtime: 0.00%
1/4/2026	Uptime: 100.00% Downtime: 0.00%
1/5/2026	Uptime: 100.00% Downtime: 0.00%
1/6/2026	Uptime: 100.00% Downtime: 0.00%
1/7/2026	Uptime: 100.00% Downtime: 0.00%
1/8/2026	Uptime: 100.00% Downtime: 0.00%
1/9/2026	Uptime: 100.00% Downtime: 0.00%
1/10/2026	Uptime: 100.00% Downtime: 0.00%
1/11/2026	Uptime: 100.00% Downtime: 0.00%
1/12/2026	Uptime: 100.00% Downtime: 0.00%
1/13/2026	Uptime: 100.00% Downtime: 0.00%
1/14/2026	Uptime: 100.00% Downtime: 0.00%
1/15/2026	Uptime: 100.00% Downtime: 0.00%
1/16/2026	Uptime: 91.18% Downtime: 8.82%
1/17/2026	Uptime: 100.00% Downtime: 0.00%
1/18/2026	Uptime: 100.00% Downtime: 0.00%
1/19/2026	Uptime: 100.00% Downtime: 0.00%
1/20/2026	Uptime: 100.00% Downtime: 0.00%
1/21/2026	Uptime: 100.00% Downtime: 0.00%
1/22/2026	Uptime: 100.00% Downtime: 0.00%
1/23/2026	Uptime: 100.00% Downtime: 0.00%
1/24/2026	Uptime: 93.68% Downtime: 6.32%
1/25/2026	Uptime: 98.68% Downtime: 1.32%
1/26/2026	Uptime: 100.00% Downtime: 0.00%
1/27/2026	Uptime: 100.00% Downtime: 0.00%
1/28/2026	Uptime: 100.00% Downtime: 0.00%
1/29/2026	Uptime: 100.00% Downtime: 0.00%
1/30/2026	Uptime: 100.00% Downtime: 0.00%
1/31/2026	Uptime: 100.00% Downtime: 0.00%
2/1/2026	Uptime: 100.00% Downtime: 0.00%
2/2/2026	Uptime: 100.00% Downtime: 0.00%
2/3/2026	Uptime: 100.00% Downtime: 0.00%
2/4/2026	Uptime: 100.00% Downtime: 0.00%

---

2/5/2026	Uptime: 100.00% Downtime: 0.00%
2/6/2026	Uptime: 100.00% Downtime: 0.00%
2/7/2026	Uptime: 100.00% Downtime: 0.00%
2/8/2026	Uptime: 100.00% Downtime: 0.00%
2/9/2026	Uptime: 100.00% Downtime: 0.00%
2/10/2026	Uptime: 100.00% Downtime: 0.00%
2/11/2026	Uptime: 100.00% Downtime: 0.00%
2/12/2026	Uptime: 100.00% Downtime: 0.00%
2/13/2026	Uptime: 100.00% Downtime: 0.00%
2/14/2026	Uptime: 100.00% Downtime: 0.00%
2/15/2026	Uptime: 100.00% Downtime: 0.00%
2/16/2026	Uptime: 100.00% Downtime: 0.00%
2/17/2026	Uptime: 100.00% Downtime: 0.00%
2/18/2026	Uptime: 100.00% Downtime: 0.00%
2/19/2026	Uptime: 100.00% Downtime: 0.00%
2/20/2026	Uptime: 100.00% Downtime: 0.00%
2/21/2026	Uptime: 100.00% Downtime: 0.00%
2/22/2026	Uptime: 100.00% Downtime: 0.00%
2/23/2026	Uptime: 100.00% Downtime: 0.00%
2/24/2026	Uptime: 100.00% Downtime: 0.00%
2/25/2026	Uptime: 100.00% Downtime: 0.00%
2/26/2026	Uptime: 100.00% Downtime: 0.00%
2/27/2026	Uptime: 100.00% Downtime: 0.00%
2/28/2026	Uptime: 100.00% Downtime: 0.00%
3/1/2026	Uptime: 100.00% Downtime: 0.00%
3/2/2026	Uptime: 100.00% Downtime: 0.00%
3/3/2026	Uptime: 100.00% Downtime: 0.00%
3/4/2026	Uptime: 100.00% Downtime: 0.00%
3/5/2026	Uptime: 100.00% Downtime: 0.00%
3/6/2026	Uptime: 100.00% Downtime: 0.00%
3/7/2026	Uptime: 100.00% Downtime: 0.00%
3/8/2026	Uptime: 100.00% Downtime: 0.00%
3/9/2026	Uptime: 100.00% Downtime: 0.00%
3/10/2026	Uptime: 100.00% Downtime: 0.00%
3/11/2026	Uptime: 100.00% Downtime: 0.00%
3/12/2026	Uptime: 100.00% Downtime: 0.00%
3/13/2026	Uptime: 100.00% Downtime: 0.00%
3/14/2026	Uptime: 100.00% Downtime: 0.00%
3/15/2026	Uptime: 100.00% Downtime: 0.00%
3/16/2026	Uptime: 100.00% Downtime: 0.00%
3/17/2026	Uptime: 100.00% Downtime: 0.00%

---

3/18/2026	Uptime: 100.00% Downtime: 0.00%
3/19/2026	Uptime: 100.00% Downtime: 0.00%
3/20/2026	Uptime: 100.00% Downtime: 0.00%
3/21/2026	Uptime: 100.00% Downtime: 0.00%
3/22/2026	Uptime: 100.00% Downtime: 0.00%
3/23/2026	Uptime: 100.00% Downtime: 0.00%
3/24/2026	Uptime: 100.00% Downtime: 0.00%
3/25/2026	Uptime: 100.00% Downtime: 0.00%
3/26/2026	Uptime: 100.00% Downtime: 0.00%
3/27/2026	Uptime: 100.00% Downtime: 0.00%
3/28/2026	Uptime: 100.00% Downtime: 0.00%
3/29/2026	Uptime: 100.00% Downtime: 0.00%
3/30/2026	Uptime: 100.00% Downtime: 0.00%
3/31/2026	Uptime: 100.00% Downtime: 0.00%

---

## DAILY ERROR RESPONSE RATES

### ERROR RATE PSD2

Date	Error Rate
1/1/2026	0
1/2/2026	0
1/3/2026	0
1/4/2026	0
1/5/2026	0
1/6/2026	0
1/7/2026	0
1/8/2026	0
1/9/2026	0
1/10/2026	0
1/11/2026	0
1/12/2026	0
1/13/2026	0
1/14/2026	0
1/15/2026	0
1/16/2026	0
1/17/2026	0
1/18/2026	0
1/19/2026	0
1/20/2026	0
1/21/2026	0
1/22/2026	0
1/23/2026	0
1/24/2026	0
1/25/2026	0
1/26/2026	0
1/27/2026	0
1/28/2026	0
1/29/2026	0
1/30/2026	0
1/31/2026	0
2/1/2026	0
2/2/2026	0
2/3/2026	0
2/4/2026	0

---

2/5/2026	0
2/6/2026	0
2/7/2026	0
2/8/2026	0
2/9/2026	0
2/10/2026	0
2/11/2026	0
2/12/2026	0
2/13/2026	0
2/14/2026	0
2/15/2026	0
2/16/2026	0
2/17/2026	0
2/18/2026	0
2/19/2026	0
2/20/2026	0
2/21/2026	0
2/22/2026	0
2/23/2026	0
2/24/2026	0
2/25/2026	0
2/26/2026	0
2/27/2026	0
2/28/2026	0
3/1/2026	0
3/2/2026	0
3/3/2026	0
3/4/2026	0
3/5/2026	0
3/6/2026	0
3/7/2026	0
3/8/2026	0
3/9/2026	0
3/10/2026	0
3/11/2026	0
3/12/2026	0
3/13/2026	0
3/14/2026	0
3/15/2026	0
3/16/2026	0
3/17/2026	0

3/18/2026	0
3/19/2026	0
3/20/2026	0
3/21/2026	0
3/22/2026	0
3/23/2026	0
3/24/2026	0
3/25/2026	0
3/26/2026	0
3/27/2026	0
3/28/2026	0
3/29/2026	0
3/30/2026	0
3/31/2026	0

## ERROR RATE - INTERNET BANKING I-B@NK

Date	Error Rate
1/1/2026	0
1/2/2026	0
1/3/2026	0
1/4/2026	0
1/5/2026	0
1/6/2026	0
1/7/2026	0
1/8/2026	0
1/9/2026	0
1/10/2026	0
1/11/2026	0
1/12/2026	0
1/13/2026	0
1/14/2026	0
1/15/2026	0
1/16/2026	0
1/17/2026	0
1/18/2026	0
1/19/2026	0
1/20/2026	0
1/21/2026	0
1/22/2026	0

---

1/23/2026	0
1/24/2026	0
1/25/2026	0
1/26/2026	0
1/27/2026	0
1/28/2026	0
1/29/2026	0
1/30/2026	0
1/31/2026	0
2/1/2026	0
2/2/2026	0
2/3/2026	0
2/4/2026	0
2/5/2026	0
2/6/2026	0
2/7/2026	0
2/8/2026	0
2/9/2026	0
2/10/2026	0
2/11/2026	0
2/12/2026	0
2/13/2026	0
2/14/2026	0
2/15/2026	0
2/16/2026	0
2/17/2026	0
2/18/2026	0
2/19/2026	0
2/20/2026	0
2/21/2026	0
2/22/2026	0
2/23/2026	0
2/24/2026	0
2/25/2026	0
2/26/2026	0
2/27/2026	0
2/28/2026	0
3/1/2026	0
3/2/2026	0
3/3/2026	0
3/4/2026	0

3/5/2026	0
3/6/2026	0
3/7/2026	0
3/8/2026	0
3/9/2026	0
3/10/2026	0
3/11/2026	0
3/12/2026	0
3/13/2026	0
3/14/2026	0
3/15/2026	0
3/16/2026	0
3/17/2026	0
3/18/2026	0
3/19/2026	0
3/20/2026	0
3/21/2026	0
3/22/2026	0
3/23/2026	0
3/24/2026	0
3/25/2026	0
3/26/2026	0
3/27/2026	0
3/28/2026	0
3/29/2026	0
3/30/2026	0
3/31/2026	0

## ERROR RATE DIGICAL-WEB

Date	Error Rate
1/1/2026	0
1/2/2026	0
1/3/2026	0
1/4/2026	0
1/5/2026	0
1/6/2026	0
1/7/2026	0
1/8/2026	0
1/9/2026	0

---

1/10/2026	0
1/11/2026	0
1/12/2026	0
1/13/2026	0
1/14/2026	0
1/15/2026	0
1/16/2026	0
1/17/2026	0
1/18/2026	0
1/19/2026	0
1/20/2026	0
1/21/2026	0
1/22/2026	0
1/23/2026	0
1/24/2026	0
1/25/2026	0
1/26/2026	0
1/27/2026	0
1/28/2026	0
1/29/2026	0
1/30/2026	0
1/31/2026	0
2/1/2026	0
2/2/2026	0
2/3/2026	0
2/4/2026	0
2/5/2026	0
2/6/2026	0
2/7/2026	0
2/8/2026	0
2/9/2026	0
2/10/2026	0
2/11/2026	0
2/12/2026	0
2/13/2026	0
2/14/2026	0
2/15/2026	0
2/16/2026	0
2/17/2026	0
2/18/2026	0
2/19/2026	0

---

2/20/2026	0
2/21/2026	0
2/22/2026	0
2/23/2026	0
2/24/2026	0
2/25/2026	0
2/26/2026	0
2/27/2026	0
2/28/2026	0
3/1/2026	0
3/2/2026	0
3/3/2026	0
3/4/2026	0
3/5/2026	0
3/6/2026	0
3/7/2026	0
3/8/2026	0
3/9/2026	0
3/10/2026	0
3/11/2026	0
3/12/2026	0
3/13/2026	0
3/14/2026	0
3/15/2026	0
3/16/2026	0
3/17/2026	0
3/18/2026	0
3/19/2026	0
3/20/2026	0
3/21/2026	0
3/22/2026	0
3/23/2026	0
3/24/2026	0
3/25/2026	0
3/26/2026	0
3/27/2026	0
3/28/2026	0
3/29/2026	0
3/30/2026	0
3/31/2026	0

---

## ERROR RATE DIGICAL-MOBILE

Date	Error Rate
1/1/2026	0
1/2/2026	0
1/3/2026	0
1/4/2026	0
1/5/2026	0
1/6/2026	0
1/7/2026	0
1/8/2026	0
1/9/2026	0
1/10/2026	0
1/11/2026	0
1/12/2026	0
1/13/2026	0
1/14/2026	0
1/15/2026	0
1/16/2026	0
1/17/2026	0
1/18/2026	0
1/19/2026	0
1/20/2026	0
1/21/2026	0
1/22/2026	0
1/23/2026	0
1/24/2026	0
1/25/2026	0
1/26/2026	0
1/27/2026	0
1/28/2026	0
1/29/2026	0
1/30/2026	0
1/31/2026	0
2/1/2026	0
2/2/2026	0
2/3/2026	0
2/4/2026	0
2/5/2026	0
2/6/2026	0

---

2/7/2026	0
2/8/2026	0
2/9/2026	0
2/10/2026	0
2/11/2026	0
2/12/2026	0
2/13/2026	0
2/14/2026	0
2/15/2026	0
2/16/2026	0
2/17/2026	0
2/18/2026	0
2/19/2026	0
2/20/2026	0
2/21/2026	0
2/22/2026	0
2/23/2026	0
2/24/2026	0
2/25/2026	0
2/26/2026	0
2/27/2026	0
2/28/2026	0
3/1/2026	0
3/2/2026	0
3/3/2026	0
3/4/2026	0
3/5/2026	0
3/6/2026	0
3/7/2026	0
3/8/2026	0
3/9/2026	0
3/10/2026	0
3/11/2026	0
3/12/2026	0
3/13/2026	0
3/14/2026	0
3/15/2026	0
3/16/2026	0
3/17/2026	0
3/18/2026	0
3/19/2026	0

---

3/20/2026	0
3/21/2026	0
3/22/2026	0
3/23/2026	0
3/24/2026	0
3/25/2026	0
3/26/2026	0
3/27/2026	0
3/28/2026	0
3/29/2026	0
3/30/2026	0
3/31/2026	0

---

## SYSTEM METRICS

### AVERAGE API CALL PSD2

Date	Average response time
1/1/2026	2540 ms

### AVERAGE API CALLS - INTERNET BANKING I-B@NK

Date	Average response time
1/1/2026	101 ms
1/2/2026	73 ms
1/3/2026	58 ms
1/4/2026	76 ms
1/5/2026	142 ms
1/6/2026	81 ms
1/7/2026	82 ms
1/8/2026	161 ms
1/9/2026	163 ms
1/10/2026	105 ms
1/11/2026	103 ms
1/12/2026	163 ms
1/13/2026	180 ms
1/14/2026	157 ms
1/15/2026	185 ms
1/16/2026	146 ms
1/17/2026	84 ms
1/18/2026	96 ms
1/19/2026	158 ms
1/20/2026	138 ms
1/21/2026	154 ms
1/22/2026	141 ms
1/23/2026	169 ms
1/24/2026	65 ms
1/25/2026	93 ms
1/26/2026	161 ms
1/27/2026	167 ms
1/28/2026	133 ms
1/29/2026	140 ms

---

1/30/2026	181 ms
1/31/2026	59 ms
2/1/2026	92 ms
2/2/2026	181 ms
2/3/2026	147 ms
2/4/2026	141 ms
2/5/2026	151 ms
2/6/2026	141 ms
2/7/2026	90 ms
2/8/2026	99 ms
2/9/2026	150 ms
2/10/2026	167 ms
2/11/2026	146 ms
2/12/2026	156 ms
2/13/2026	162 ms
2/14/2026	109 ms
2/15/2026	95 ms
2/16/2026	173 ms
2/17/2026	157 ms
2/18/2026	148 ms
2/19/2026	145 ms
2/20/2026	138 ms
2/21/2026	95 ms
2/22/2026	97 ms
2/23/2026	157 ms
2/24/2026	158 ms
2/25/2026	154 ms
2/26/2026	241 ms
2/27/2026	225 ms
2/28/2026	75 ms
3/1/2026	86 ms
3/2/2026	151 ms
3/3/2026	155 ms
3/4/2026	160 ms
3/5/2026	165 ms
3/6/2026	151 ms
3/7/2026	66 ms
3/9/2026	163 ms
3/10/2026	178 ms
3/11/2026	165 ms
3/12/2026	161 ms

3/13/2026	179 ms
3/14/2026	91 ms
3/15/2026	86 ms
3/16/2026	172 ms
3/17/2026	175 ms
3/18/2026	163 ms
3/19/2026	167 ms
3/20/2026	174 ms
3/21/2026	81 ms
3/22/2026	96 ms
3/23/2026	166 ms
3/24/2026	157 ms
3/25/2026	216 ms
3/26/2026	158 ms
3/27/2026	139 ms
3/28/2026	68 ms
3/29/2026	114 ms
3/30/2026	190 ms
3/31/2026	164 ms

## AVERAGE API CALL DIGICAL-WEB

Date	Average response time
------	-----------------------

## AVERAGE API CALL DIGICAL-MOBILE

Date	Average response time
------	-----------------------

## AVERAGE API CALL FCS PSD2

Date	Average response time
------	-----------------------

## AVERAGE API CALLS - FCS INTERNET BANKING I-B@NK

Date	Average response time
1/5/2026	1 ms
1/12/2026	2 ms

1/17/2026	94 ms
1/23/2026	1 ms
1/29/2026	5 ms
1/30/2026	5 ms
2/9/2026	3 ms
2/11/2026	1 ms
2/13/2026	4 ms
2/19/2026	18 ms
3/10/2026	1 ms
3/11/2026	2 ms
3/17/2026	3 ms
3/19/2026	1 ms
3/23/2026	1 ms

## AVERAGE API CALLS FCS DIGICAL-WEB

Date	Average response time
------	-----------------------

## AVERAGE API CALLS FCS DIGICAL-MOBILE

Date	Average response time
------	-----------------------

## AVERAGE API CALL AIS PSD2

Date	Average response time
1/1/2026	2540 ms

## AVERAGE API CALLS - AIS INTERNET BANKING I-B@NK

Date	Average response time
1/1/2026	15 ms
1/2/2026	8 ms
1/3/2026	5 ms
1/4/2026	6 ms
1/5/2026	9 ms

---

1/6/2026	6 ms
1/7/2026	5 ms
1/8/2026	8 ms
1/9/2026	9 ms
1/10/2026	7 ms
1/11/2026	11 ms
1/12/2026	5 ms
1/13/2026	14 ms
1/14/2026	8 ms
1/15/2026	6 ms
1/16/2026	7 ms
1/17/2026	7 ms
1/18/2026	10 ms
1/19/2026	4 ms
1/20/2026	5 ms
1/21/2026	5 ms
1/22/2026	5 ms
1/23/2026	10 ms
1/24/2026	5 ms
1/25/2026	5 ms
1/26/2026	6 ms
1/27/2026	6 ms
1/28/2026	6 ms
1/29/2026	4 ms
1/30/2026	10 ms
1/31/2026	6 ms
2/1/2026	8 ms
2/2/2026	5 ms
2/3/2026	9 ms
2/4/2026	8 ms
2/5/2026	10 ms
2/6/2026	14 ms
2/7/2026	7 ms
2/8/2026	6 ms
2/9/2026	5 ms
2/10/2026	7 ms
2/11/2026	5 ms
2/12/2026	13 ms
2/13/2026	6 ms
2/14/2026	7 ms
2/15/2026	6 ms

---

2/16/2026	8 ms
2/17/2026	7 ms
2/18/2026	9 ms
2/19/2026	17 ms
2/20/2026	6 ms
2/21/2026	16 ms
2/22/2026	7 ms
2/23/2026	6 ms
2/24/2026	9 ms
2/25/2026	9 ms
2/26/2026	9 ms
2/27/2026	16 ms
2/28/2026	10 ms
3/1/2026	7 ms
3/2/2026	8 ms
3/3/2026	6 ms
3/4/2026	10 ms
3/5/2026	7 ms
3/6/2026	18 ms
3/7/2026	11 ms
3/8/2026	9 ms
3/9/2026	8 ms
3/10/2026	9 ms
3/11/2026	16 ms
3/12/2026	7 ms
3/13/2026	10 ms
3/14/2026	8 ms
3/15/2026	6 ms
3/16/2026	12 ms
3/17/2026	14 ms
3/18/2026	13 ms
3/19/2026	40 ms
3/20/2026	18 ms
3/21/2026	7 ms
3/22/2026	5 ms
3/23/2026	9 ms
3/24/2026	5 ms
3/25/2026	3 ms
3/26/2026	7 ms
3/27/2026	6 ms
3/28/2026	6 ms

3/29/2026	16 ms
3/30/2026	11 ms
3/31/2026	12 ms

## AVERAGE API CALL AIS DIGICAL-WEB

Date	Average response time
------	-----------------------

## AVERAGE API CALL AIS DIGICAL-MOBILE

Date	Average response time
------	-----------------------

## AVERAGE API CALL PIS PSD2

Date	Average response time
------	-----------------------

## AVERAGE API CALLS - PIS INTERNET BANKING I-B@NK

Date	Average response time
1/1/2026	223 ms
1/2/2026	158 ms
1/3/2026	123 ms
1/4/2026	150 ms
1/5/2026	272 ms
1/6/2026	165 ms
1/7/2026	162 ms
1/8/2026	301 ms
1/9/2026	291 ms
1/10/2026	211 ms
1/11/2026	188 ms
1/12/2026	303 ms
1/13/2026	324 ms
1/14/2026	285 ms
1/15/2026	324 ms
1/16/2026	264 ms

---

1/17/2026	167 ms
1/18/2026	180 ms
1/19/2026	297 ms
1/20/2026	256 ms
1/21/2026	290 ms
1/22/2026	253 ms
1/23/2026	299 ms
1/24/2026	116 ms
1/25/2026	163 ms
1/26/2026	284 ms
1/27/2026	304 ms
1/28/2026	244 ms
1/29/2026	253 ms
1/30/2026	318 ms
1/31/2026	123 ms
2/1/2026	178 ms
2/2/2026	350 ms
2/3/2026	276 ms
2/4/2026	259 ms
2/5/2026	275 ms
2/6/2026	251 ms
2/7/2026	170 ms
2/8/2026	182 ms
2/9/2026	275 ms
2/10/2026	297 ms
2/11/2026	269 ms
2/12/2026	278 ms
2/13/2026	290 ms
2/14/2026	209 ms
2/15/2026	170 ms
2/16/2026	310 ms
2/17/2026	286 ms
2/18/2026	268 ms
2/19/2026	259 ms
2/20/2026	248 ms
2/21/2026	176 ms
2/22/2026	171 ms
2/23/2026	286 ms
2/24/2026	278 ms
2/25/2026	262 ms
2/26/2026	431 ms

2/27/2026	393 ms
2/28/2026	144 ms
3/1/2026	165 ms
3/2/2026	289 ms
3/3/2026	292 ms
3/4/2026	284 ms
3/5/2026	294 ms
3/6/2026	258 ms
3/7/2026	120 ms
3/8/2026	206 ms
3/9/2026	294 ms
3/10/2026	313 ms
3/11/2026	290 ms
3/12/2026	287 ms
3/13/2026	312 ms
3/14/2026	173 ms
3/15/2026	154 ms
3/16/2026	305 ms
3/17/2026	313 ms
3/18/2026	290 ms
3/19/2026	275 ms
3/20/2026	304 ms
3/21/2026	156 ms
3/22/2026	174 ms
3/23/2026	298 ms
3/24/2026	273 ms
3/25/2026	383 ms
3/26/2026	284 ms
3/27/2026	248 ms
3/28/2026	127 ms
3/29/2026	208 ms
3/30/2026	339 ms
3/31/2026	290 ms

## AVERAGE API CALL PIS DIGICAL-WEB

Date	Average response time
------	-----------------------

## AVERAGE API CALL PIS DIGICAL-MOBILE

---

Date	Average response time
------	-----------------------