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# **PERFORMANCE OF API GATEWAY AND INTERNET BANKING I-B@ANK APPLICATION**

**PERIOD: 10/1/20 - 12/31/20**

**INTESA SANPAOLO ROMANIA**

**PUBLISHED: 1/14/21**

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# UP/DOWN TIME REPORTS

## UP/DOWN TIME REPORT API-GATEWAY

Date	Incidents
01/10/2020	Uptime: 100.00% Downtime: 0.00%
02/10/2020	Uptime: 100.00% Downtime: 0.00%
03/10/2020	Uptime: 100.00% Downtime: 0.00%
04/10/2020	Uptime: 100.00% Downtime: 0.00%
05/10/2020	Uptime: 100.00% Downtime: 0.00%
06/10/2020	Uptime: 93.75% Downtime: 6.25%
07/10/2020	Uptime: 98.97% Downtime: 1.03%
08/10/2020	Uptime: 100.00% Downtime: 0.00%
09/10/2020	Uptime: 100.00% Downtime: 0.00%
10/10/2020	Uptime: 100.00% Downtime: 0.00%
11/10/2020	Uptime: 100.00% Downtime: 0.00%
12/10/2020	Uptime: 100.00% Downtime: 0.00%
13/10/2020	Uptime: 100.00% Downtime: 0.00%
14/10/2020	Uptime: 99.93% Downtime: 0.07%
15/10/2020	Uptime: 100.00% Downtime: 0.00%
16/10/2020	Uptime: 100.00% Downtime: 0.00%
17/10/2020	Uptime: 100.00% Downtime: 0.00%
18/10/2020	Uptime: 100.00% Downtime: 0.00%
19/10/2020	Uptime: 100.00% Downtime: 0.00%
20/10/2020	Uptime: 100.00% Downtime: 0.00%
21/10/2020	Uptime: 100.00% Downtime: 0.00%
22/10/2020	Uptime: 100.00% Downtime: 0.00%
23/10/2020	Uptime: 100.00% Downtime: 0.00%
24/10/2020	Uptime: 100.00% Downtime: 0.00%
25/10/2020	Uptime: 100.00% Downtime: 0.00%
26/10/2020	Uptime: 100.00% Downtime: 0.00%
27/10/2020	Uptime: 100.00% Downtime: 0.00%
28/10/2020	Uptime: 100.00% Downtime: 0.00%
29/10/2020	Uptime: 100.00% Downtime: 0.00%
30/10/2020	Uptime: 95.83% Downtime: 4.17%
31/10/2020	Uptime: 100.00% Downtime: 0.00%
01/11/2020	Uptime: 100.00% Downtime: 0.00%

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02/11/2020	Uptime: 100.00% Downtime: 0.00%
03/11/2020	Uptime: 100.00% Downtime: 0.00%
04/11/2020	Uptime: 100.00% Downtime: 0.00%
05/11/2020	Uptime: 100.00% Downtime: 0.00%
06/11/2020	Uptime: 99.70% Downtime: 0.30%
07/11/2020	Uptime: 100.00% Downtime: 0.00%
08/11/2020	Uptime: 100.00% Downtime: 0.00%
09/11/2020	Uptime: 100.00% Downtime: 0.00%
10/11/2020	Uptime: 100.00% Downtime: 0.00%
11/11/2020	Uptime: 100.00% Downtime: 0.00%
12/11/2020	Uptime: 100.00% Downtime: 0.00%
13/11/2020	Uptime: 100.00% Downtime: 0.00%
14/11/2020	Uptime: 100.00% Downtime: 0.00%
15/11/2020	Uptime: 100.00% Downtime: 0.00%
16/11/2020	Uptime: 100.00% Downtime: 0.00%
17/11/2020	Uptime: 99.85% Downtime: 0.15%
18/11/2020	Uptime: 99.71% Downtime: 0.29%
19/11/2020	Uptime: 100.00% Downtime: 0.00%
20/11/2020	Uptime: 100.00% Downtime: 0.00%
21/11/2020	Uptime: 100.00% Downtime: 0.00%
22/11/2020	Uptime: 100.00% Downtime: 0.00%
23/11/2020	Uptime: 100.00% Downtime: 0.00%
24/11/2020	Uptime: 100.00% Downtime: 0.00%
25/11/2020	Uptime: 100.00% Downtime: 0.00%
26/11/2020	Uptime: 100.00% Downtime: 0.00%
27/11/2020	Uptime: 100.00% Downtime: 0.00%
28/11/2020	Uptime: 100.00% Downtime: 0.00%
29/11/2020	Uptime: 100.00% Downtime: 0.00%
30/11/2020	Uptime: 100.00% Downtime: 0.00%
01/12/2020	Uptime: 100.00% Downtime: 0.00%
02/12/2020	Uptime: 100.00% Downtime: 0.00%
03/12/2020	Uptime: 100.00% Downtime: 0.00%
04/12/2020	Uptime: 100.00% Downtime: 0.00%
05/12/2020	Uptime: 100.00% Downtime: 0.00%
06/12/2020	Uptime: 100.00% Downtime: 0.00%
07/12/2020	Uptime: 100.00% Downtime: 0.00%
08/12/2020	Uptime: 100.00% Downtime: 0.00%
09/12/2020	Uptime: 100.00% Downtime: 0.00%

10/12/2020	Uptime: 100.00% Downtime: 0.00%
11/12/2020	Uptime: 100.00% Downtime: 0.00%
12/12/2020	Uptime: 100.00% Downtime: 0.00%
13/12/2020	Uptime: 100.00% Downtime: 0.00%
14/12/2020	Uptime: 100.00% Downtime: 0.00%
15/12/2020	Uptime: 100.00% Downtime: 0.00%
16/12/2020	Uptime: 100.00% Downtime: 0.00%
17/12/2020	Uptime: 100.00% Downtime: 0.00%
18/12/2020	Uptime: 100.00% Downtime: 0.00%
19/12/2020	Uptime: 100.00% Downtime: 0.00%
20/12/2020	Uptime: 100.00% Downtime: 0.00%
21/12/2020	Uptime: 100.00% Downtime: 0.00%
22/12/2020	Uptime: 100.00% Downtime: 0.00%
23/12/2020	Uptime: 100.00% Downtime: 0.00%
24/12/2020	Uptime: 100.00% Downtime: 0.00%
25/12/2020	Uptime: 100.00% Downtime: 0.00%
26/12/2020	Uptime: 100.00% Downtime: 0.00%
27/12/2020	Uptime: 100.00% Downtime: 0.00%
28/12/2020	Uptime: 100.00% Downtime: 0.00%
29/12/2020	Uptime: 100.00% Downtime: 0.00%
30/12/2020	Uptime: 100.00% Downtime: 0.00%
31/12/2020	Uptime: 100.00% Downtime: 0.00%

## UP/DOWN TIME REPORT INTERNET BANKING I-B@NK

Date	Incidents
01/10/2020	Uptime: 100.00% Downtime: 0.00%
02/10/2020	Uptime: 100.00% Downtime: 0.00%
03/10/2020	Uptime: 100.00% Downtime: 0.00%
04/10/2020	Uptime: 100.00% Downtime: 0.00%
05/10/2020	Uptime: 100.00% Downtime: 0.00%
06/10/2020	Uptime: 96.54% Downtime: 3.46%
07/10/2020	Uptime: 100.00% Downtime: 0.00%
08/10/2020	Uptime: 99.76% Downtime: 0.24%
09/10/2020	Uptime: 100.00% Downtime: 0.00%
10/10/2020	Uptime: 100.00% Downtime: 0.00%
11/10/2020	Uptime: 100.00% Downtime: 0.00%
12/10/2020	Uptime: 100.00% Downtime: 0.00%

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13/10/2020	Uptime: 100.00% Downtime: 0.00%
14/10/2020	Uptime: 100.00% Downtime: 0.00%
15/10/2020	Uptime: 100.00% Downtime: 0.00%
16/10/2020	Uptime: 100.00% Downtime: 0.00%
17/10/2020	Uptime: 100.00% Downtime: 0.00%
18/10/2020	Uptime: 100.00% Downtime: 0.00%
19/10/2020	Uptime: 100.00% Downtime: 0.00%
20/10/2020	Uptime: 100.00% Downtime: 0.00%
21/10/2020	Uptime: 100.00% Downtime: 0.00%
22/10/2020	Uptime: 99.72% Downtime: 0.28%
23/10/2020	Uptime: 81.94% Downtime: 18.06%
24/10/2020	Uptime: 100.00% Downtime: 0.00%
25/10/2020	Uptime: 100.00% Downtime: 0.00%
26/10/2020	Uptime: 99.75% Downtime: 0.25%
27/10/2020	Uptime: 100.00% Downtime: 0.00%
28/10/2020	Uptime: 100.00% Downtime: 0.00%
29/10/2020	Uptime: 100.00% Downtime: 0.00%
30/10/2020	Uptime: 97.48% Downtime: 2.52%
31/10/2020	Uptime: 100.00% Downtime: 0.00%
01/11/2020	Uptime: 100.00% Downtime: 0.00%
02/11/2020	Uptime: 100.00% Downtime: 0.00%
03/11/2020	Uptime: 100.00% Downtime: 0.00%
04/11/2020	Uptime: 100.00% Downtime: 0.00%
05/11/2020	Uptime: 100.00% Downtime: 0.00%
06/11/2020	Uptime: 99.49% Downtime: 0.51%
07/11/2020	Uptime: 100.00% Downtime: 0.00%
08/11/2020	Uptime: 100.00% Downtime: 0.00%
09/11/2020	Uptime: 100.00% Downtime: 0.00%
10/11/2020	Uptime: 99.84% Downtime: 0.16%
11/11/2020	Uptime: 99.88% Downtime: 0.13%
12/11/2020	Uptime: 99.87% Downtime: 0.13%
13/11/2020	Uptime: 100.00% Downtime: 0.00%
14/11/2020	Uptime: 100.00% Downtime: 0.00%
15/11/2020	Uptime: 100.00% Downtime: 0.00%
16/11/2020	Uptime: 100.00% Downtime: 0.00%
17/11/2020	Uptime: 99.85% Downtime: 0.15%
18/11/2020	Uptime: 100.00% Downtime: 0.00%
19/11/2020	Uptime: 100.00% Downtime: 0.00%

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20/11/2020	Uptime: 99.88% Downtime: 0.12%
21/11/2020	Uptime: 100.00% Downtime: 0.00%
22/11/2020	Uptime: 100.00% Downtime: 0.00%
23/11/2020	Uptime: 100.00% Downtime: 0.00%
24/11/2020	Uptime: 100.00% Downtime: 0.00%
25/11/2020	Uptime: 94.06% Downtime: 5.94%
26/11/2020	Uptime: 99.87% Downtime: 0.13%
27/11/2020	Uptime: 100.00% Downtime: 0.00%
28/11/2020	Uptime: 100.00% Downtime: 0.00%
29/11/2020	Uptime: 100.00% Downtime: 0.00%
30/11/2020	Uptime: 100.00% Downtime: 0.00%
01/12/2020	Uptime: 100.00% Downtime: 0.00%
02/12/2020	Uptime: 100.00% Downtime: 0.00%
03/12/2020	Uptime: 100.00% Downtime: 0.00%
04/12/2020	Uptime: 100.00% Downtime: 0.00%
05/12/2020	Uptime: 100.00% Downtime: 0.00%
06/12/2020	Uptime: 100.00% Downtime: 0.00%
07/12/2020	Uptime: 100.00% Downtime: 0.00%
08/12/2020	Uptime: 100.00% Downtime: 0.00%
09/12/2020	Uptime: 99.87% Downtime: 0.13%
10/12/2020	Uptime: 100.00% Downtime: 0.00%
11/12/2020	Uptime: 99.86% Downtime: 0.14%
12/12/2020	Uptime: 100.00% Downtime: 0.00%
13/12/2020	Uptime: 100.00% Downtime: 0.00%
14/12/2020	Uptime: 100.00% Downtime: 0.00%
15/12/2020	Uptime: 99.35% Downtime: 0.65%
16/12/2020	Uptime: 99.88% Downtime: 0.12%
17/12/2020	Uptime: 100.00% Downtime: 0.00%
18/12/2020	Uptime: 100.00% Downtime: 0.00%
19/12/2020	Uptime: 100.00% Downtime: 0.00%
20/12/2020	Uptime: 100.00% Downtime: 0.00%
21/12/2020	Uptime: 99.86% Downtime: 0.14%
22/12/2020	Uptime: 100.00% Downtime: 0.00%
23/12/2020	Uptime: 91.67% Downtime: 8.33%
24/12/2020	Uptime: 100.00% Downtime: 0.00%
25/12/2020	Uptime: 100.00% Downtime: 0.00%
26/12/2020	Uptime: 100.00% Downtime: 0.00%
27/12/2020	Uptime: 100.00% Downtime: 0.00%

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28/12/2020	Uptime: 100.00% Downtime: 0.00%
29/12/2020	Uptime: 100.00% Downtime: 0.00%
30/12/2020	Uptime: 100.00% Downtime: 0.00%
31/12/2020	Uptime: 100.00% Downtime: 0.00%

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# DAILY ERROR RESPONSE RATES

## ERROR RATE - API GATEWAY

Date	Error Rate
01/10/2020	0
02/10/2020	0
03/10/2020	0
04/10/2020	0
05/10/2020	0
06/10/2020	0
07/10/2020	0
08/10/2020	0
09/10/2020	0
10/10/2020	0
11/10/2020	0
12/10/2020	0
13/10/2020	0
14/10/2020	0
15/10/2020	0
16/10/2020	0
17/10/2020	0
18/10/2020	0
19/10/2020	0
20/10/2020	0
21/10/2020	0
22/10/2020	0
23/10/2020	0
24/10/2020	0
25/10/2020	0
26/10/2020	0
27/10/2020	0
28/10/2020	0
29/10/2020	0
30/10/2020	0
31/10/2020	0
01/11/2020	0
02/11/2020	0



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03/11/2020	0
04/11/2020	0
05/11/2020	0
06/11/2020	0
07/11/2020	0
08/11/2020	0
09/11/2020	0
10/11/2020	0
11/11/2020	0
12/11/2020	0
13/11/2020	0
14/11/2020	0
15/11/2020	0
16/11/2020	0
17/11/2020	0
18/11/2020	0
19/11/2020	0
20/11/2020	0
21/11/2020	0
22/11/2020	0
23/11/2020	0
24/11/2020	0
25/11/2020	0
26/11/2020	0
27/11/2020	0
28/11/2020	0
29/11/2020	0
30/11/2020	0
01/12/2020	0
02/12/2020	0
03/12/2020	0
04/12/2020	0
05/12/2020	0
06/12/2020	0
07/12/2020	0
08/12/2020	0
09/12/2020	0
10/12/2020	0

11/12/2020	0
12/12/2020	0
13/12/2020	0
14/12/2020	0
15/12/2020	0
16/12/2020	0
17/12/2020	0
18/12/2020	0
19/12/2020	0
20/12/2020	0
21/12/2020	0
22/12/2020	0
23/12/2020	0
24/12/2020	0
25/12/2020	0
26/12/2020	0
27/12/2020	0
28/12/2020	0
29/12/2020	0
30/12/2020	0
31/12/2020	0

## ERROR RATE - INTERNET BANKING I-B@NK

Date	Error Rate
01/10/2020	0
02/10/2020	0
03/10/2020	0
04/10/2020	0
05/10/2020	0
06/10/2020	0
07/10/2020	0
08/10/2020	0
09/10/2020	0
10/10/2020	0
11/10/2020	0
12/10/2020	0
13/10/2020	0

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14/10/2020	0
15/10/2020	0
16/10/2020	0
17/10/2020	0
18/10/2020	0
19/10/2020	0
20/10/2020	0
21/10/2020	0
22/10/2020	0
23/10/2020	0
24/10/2020	0
25/10/2020	0
26/10/2020	0
27/10/2020	0
28/10/2020	0
29/10/2020	0
30/10/2020	0
31/10/2020	0
01/11/2020	0
02/11/2020	0
03/11/2020	0
04/11/2020	0
05/11/2020	0
06/11/2020	0
07/11/2020	0
08/11/2020	0
09/11/2020	0
10/11/2020	0
11/11/2020	0
12/11/2020	0
13/11/2020	0
14/11/2020	0
15/11/2020	0
16/11/2020	0
17/11/2020	0
18/11/2020	0
19/11/2020	0
20/11/2020	0

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21/11/2020	0
22/11/2020	0
23/11/2020	0
24/11/2020	0
25/11/2020	0
26/11/2020	0
27/11/2020	0
28/11/2020	0
29/11/2020	0
30/11/2020	0
01/12/2020	0
02/12/2020	0
03/12/2020	0
04/12/2020	0
05/12/2020	0
06/12/2020	0
07/12/2020	0
08/12/2020	0
09/12/2020	0
10/12/2020	0
11/12/2020	0
12/12/2020	0
13/12/2020	0
14/12/2020	0
15/12/2020	0
16/12/2020	0
17/12/2020	0
18/12/2020	0
19/12/2020	0
20/12/2020	0
21/12/2020	0
22/12/2020	0
23/12/2020	0
24/12/2020	0
25/12/2020	0
26/12/2020	0
27/12/2020	0
28/12/2020	0

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29/12/2020	0
30/12/2020	0
31/12/2020	0

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## SYSTEM METRICS

### AVERAGE API CALLS - API GATEWAY

Date	Average response time
19/10/2020	2537 ms
12/11/2020	1532 ms
18/11/2020	2565 ms
20/11/2020	1966 ms
21/11/2020	1326 ms
22/11/2020	954 ms
25/11/2020	2238 ms
26/11/2020	861 ms
27/11/2020	3420 ms
08/12/2020	979 ms
09/12/2020	880 ms
12/12/2020	921 ms

### AVERAGE API CALLS - INTERNET BANKING I-B@NK

Date	Average response time
01/10/2020	1424 ms
02/10/2020	1454 ms
03/10/2020	1701 ms
05/10/2020	1550 ms
06/10/2020	1609 ms
07/10/2020	1767 ms
08/10/2020	1604 ms
09/10/2020	1312 ms
10/10/2020	1823 ms
11/10/2020	1694 ms
12/10/2020	1512 ms
13/10/2020	1817 ms
14/10/2020	1662 ms
15/10/2020	1457 ms
16/10/2020	1550 ms
17/10/2020	2609 ms
19/10/2020	1549 ms
20/10/2020	1763 ms

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21/10/2020	2270 ms
22/10/2020	1788 ms
23/10/2020	2119 ms
24/10/2020	2297 ms
26/10/2020	2224 ms
27/10/2020	1922 ms
28/10/2020	1552 ms
29/10/2020	967 ms
30/10/2020	1044 ms
31/10/2020	572 ms
01/11/2020	524 ms
02/11/2020	1035 ms
03/11/2020	1026 ms
04/11/2020	964 ms
05/11/2020	1612 ms
06/11/2020	1228 ms
07/11/2020	521 ms
08/11/2020	521 ms
09/11/2020	1018 ms
10/11/2020	1085 ms
11/11/2020	966 ms
12/11/2020	1023 ms
13/11/2020	1047 ms
15/11/2020	496 ms
16/11/2020	1589 ms
17/11/2020	1023 ms
18/11/2020	1002 ms
19/11/2020	963 ms
20/11/2020	1064 ms
21/11/2020	573 ms
23/11/2020	1097 ms
24/11/2020	1011 ms
25/11/2020	1127 ms
26/11/2020	1074 ms
27/11/2020	1029 ms
28/11/2020	564 ms
29/11/2020	541 ms
30/11/2020	506 ms

01/12/2020	558 ms
02/12/2020	1598 ms
03/12/2020	1155 ms
04/12/2020	1515 ms
07/12/2020	1054 ms
08/12/2020	1109 ms
09/12/2020	1087 ms
10/12/2020	1118 ms
11/12/2020	1115 ms
12/12/2020	539 ms
13/12/2020	499 ms
14/12/2020	1129 ms
15/12/2020	2464 ms
16/12/2020	1155 ms
17/12/2020	995 ms
18/12/2020	1048 ms
21/12/2020	1179 ms
22/12/2020	1015 ms
23/12/2020	1086 ms
24/12/2020	883 ms
27/12/2020	543 ms
28/12/2020	994 ms
29/12/2020	984 ms
30/12/2020	937 ms
31/12/2020	943 ms

## AVERAGE API CALLS - FCS API GATEWAY

Date	Average response time
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## AVERAGE API CALLS - FCS INTERNET BANKING I-B@NK

Date	Average response time
01/10/2020	347 ms
02/10/2020	325 ms
03/10/2020	465 ms
05/10/2020	364 ms
06/10/2020	345 ms



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07/10/2020	460 ms
08/10/2020	359 ms
09/10/2020	300 ms
10/10/2020	175 ms
11/10/2020	375 ms
12/10/2020	313 ms
13/10/2020	288 ms
14/10/2020	314 ms
15/10/2020	395 ms
16/10/2020	334 ms
17/10/2020	201 ms
19/10/2020	276 ms
20/10/2020	280 ms
21/10/2020	403 ms
22/10/2020	365 ms
23/10/2020	333 ms
24/10/2020	238 ms
26/10/2020	320 ms
27/10/2020	346 ms
28/10/2020	297 ms
29/10/2020	255 ms
30/10/2020	525 ms
31/10/2020	276 ms
01/11/2020	140 ms
02/11/2020	300 ms
03/11/2020	281 ms
04/11/2020	338 ms
05/11/2020	338 ms
06/11/2020	408 ms
07/11/2020	167 ms
08/11/2020	453 ms
09/11/2020	246 ms
10/11/2020	383 ms
11/11/2020	363 ms
12/11/2020	332 ms
13/11/2020	312 ms
15/11/2020	297 ms
16/11/2020	382 ms

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17/11/2020	403 ms
18/11/2020	376 ms
19/11/2020	338 ms
20/11/2020	281 ms
21/11/2020	273 ms
23/11/2020	462 ms
24/11/2020	309 ms
25/11/2020	395 ms
26/11/2020	328 ms
27/11/2020	370 ms
28/11/2020	146 ms
29/11/2020	284 ms
30/11/2020	197 ms
01/12/2020	193 ms
02/12/2020	354 ms
03/12/2020	388 ms
04/12/2020	362 ms
07/12/2020	382 ms
08/12/2020	413 ms
09/12/2020	364 ms
10/12/2020	316 ms
11/12/2020	378 ms
12/12/2020	198 ms
13/12/2020	139 ms
14/12/2020	358 ms
15/12/2020	296 ms
16/12/2020	350 ms
17/12/2020	367 ms
18/12/2020	336 ms
21/12/2020	268 ms
22/12/2020	357 ms
23/12/2020	427 ms
24/12/2020	298 ms
27/12/2020	228 ms
28/12/2020	369 ms
29/12/2020	322 ms
30/12/2020	366 ms
31/12/2020	361 ms

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## AVERAGE API CALLS - AIS API GATEWAY

Date	Average response time
12/11/2020	1648 ms
18/11/2020	1017 ms
20/11/2020	1291 ms
21/11/2020	644 ms
22/11/2020	729 ms
25/11/2020	1361 ms
26/11/2020	458 ms
08/12/2020	605 ms
09/12/2020	880 ms
12/12/2020	647 ms

## AVERAGE API CALLS - AIS INTERNET BANKING I-B@NK

Date	Average response time
01/10/2020	966 ms
02/10/2020	958 ms
03/10/2020	573 ms
04/10/2020	466 ms
05/10/2020	1044 ms
06/10/2020	992 ms
07/10/2020	977 ms
08/10/2020	944 ms
09/10/2020	888 ms
10/10/2020	549 ms
11/10/2020	490 ms
12/10/2020	908 ms
13/10/2020	883 ms
14/10/2020	899 ms
15/10/2020	854 ms
16/10/2020	951 ms
17/10/2020	489 ms
18/10/2020	491 ms
19/10/2020	838 ms
20/10/2020	918 ms
21/10/2020	882 ms

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22/10/2020	871 ms
23/10/2020	864 ms
24/10/2020	628 ms
25/10/2020	483 ms
26/10/2020	829 ms
27/10/2020	931 ms
28/10/2020	889 ms
29/10/2020	875 ms
30/10/2020	951 ms
31/10/2020	531 ms
01/11/2020	467 ms
02/11/2020	941 ms
03/11/2020	921 ms
04/11/2020	867 ms
05/11/2020	851 ms
06/11/2020	943 ms
07/11/2020	465 ms
08/11/2020	432 ms
09/11/2020	892 ms
10/11/2020	860 ms
11/11/2020	900 ms
12/11/2020	910 ms
13/11/2020	897 ms
14/11/2020	513 ms
15/11/2020	415 ms
16/11/2020	903 ms
17/11/2020	866 ms
18/11/2020	945 ms
19/11/2020	876 ms
20/11/2020	915 ms
21/11/2020	557 ms
22/11/2020	478 ms
23/11/2020	927 ms
24/11/2020	884 ms
25/11/2020	913 ms
26/11/2020	982 ms
27/11/2020	914 ms
28/11/2020	528 ms

29/11/2020	488 ms
30/11/2020	441 ms
01/12/2020	518 ms
02/12/2020	1069 ms
03/12/2020	936 ms
04/12/2020	961 ms
05/12/2020	511 ms
06/12/2020	456 ms
07/12/2020	869 ms
08/12/2020	982 ms
09/12/2020	946 ms
10/12/2020	934 ms
11/12/2020	951 ms
12/12/2020	463 ms
13/12/2020	411 ms
14/12/2020	899 ms
15/12/2020	901 ms
16/12/2020	927 ms
17/12/2020	887 ms
18/12/2020	889 ms
19/12/2020	517 ms
20/12/2020	443 ms
21/12/2020	951 ms
22/12/2020	898 ms
23/12/2020	896 ms
24/12/2020	839 ms
25/12/2020	429 ms
26/12/2020	469 ms
27/12/2020	486 ms
28/12/2020	911 ms
29/12/2020	928 ms
30/12/2020	917 ms
31/12/2020	977 ms

## AVERAGE API CALLS - PIS API GATEWAY

Date	Average response time
19/10/2020	2537 ms

12/11/2020	1378 ms
18/11/2020	3598 ms
20/11/2020	2111 ms
21/11/2020	2688 ms
22/11/2020	1180 ms
25/11/2020	2508 ms
26/11/2020	1164 ms
27/11/2020	3420 ms
08/12/2020	1261 ms
12/12/2020	1470 ms

## AVERAGE API CALLS - PIS INTERNET BANKING I-B@NK

Date	Average response time
01/10/2020	1822 ms
02/10/2020	1896 ms
03/10/2020	3369 ms
04/10/2020	5879 ms
05/10/2020	1971 ms
06/10/2020	2118 ms
07/10/2020	2354 ms
08/10/2020	2069 ms
09/10/2020	1642 ms
10/10/2020	3538 ms
11/10/2020	3196 ms
12/10/2020	2016 ms
13/10/2020	2664 ms
14/10/2020	2173 ms
15/10/2020	1896 ms
16/10/2020	2045 ms
17/10/2020	5187 ms
18/10/2020	5335 ms
19/10/2020	2099 ms
20/10/2020	2420 ms
21/10/2020	3063 ms
22/10/2020	2524 ms
23/10/2020	3007 ms
24/10/2020	4158 ms

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25/10/2020	4536 ms
26/10/2020	3287 ms
27/10/2020	2750 ms
28/10/2020	2107 ms
29/10/2020	1038 ms
30/10/2020	1118 ms
31/10/2020	638 ms
01/11/2020	589 ms
02/11/2020	1121 ms
03/11/2020	1123 ms
04/11/2020	1043 ms
05/11/2020	2223 ms
06/11/2020	1456 ms
07/11/2020	607 ms
08/11/2020	633 ms
09/11/2020	1106 ms
10/11/2020	1255 ms
11/11/2020	1023 ms
12/11/2020	1109 ms
13/11/2020	1154 ms
14/11/2020	631 ms
15/11/2020	592 ms
16/11/2020	2114 ms
17/11/2020	1155 ms
18/11/2020	1050 ms
19/11/2020	1034 ms
20/11/2020	1180 ms
21/11/2020	596 ms
22/11/2020	644 ms
23/11/2020	1217 ms
24/11/2020	1095 ms
25/11/2020	1263 ms
26/11/2020	1134 ms
27/11/2020	1110 ms
28/11/2020	618 ms
29/11/2020	623 ms
30/11/2020	580 ms
01/12/2020	604 ms

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02/12/2020	2027 ms
03/12/2020	1323 ms
04/12/2020	1893 ms
05/12/2020	641 ms
06/12/2020	618 ms
07/12/2020	1193 ms
08/12/2020	1207 ms
09/12/2020	1177 ms
10/12/2020	1244 ms
11/12/2020	1245 ms
12/12/2020	639 ms
13/12/2020	595 ms
14/12/2020	1269 ms
15/12/2020	3641 ms
16/12/2020	1321 ms
17/12/2020	1065 ms
18/12/2020	1149 ms
19/12/2020	669 ms
20/12/2020	645 ms
21/12/2020	1328 ms
22/12/2020	1102 ms
23/12/2020	1221 ms
24/12/2020	928 ms
25/12/2020	628 ms
26/12/2020	691 ms
27/12/2020	621 ms
28/12/2020	1063 ms
29/12/2020	1034 ms
30/12/2020	955 ms
31/12/2020	914 ms