
PERFORMANCE OF API GATEWAY, DIGITAL MOBILE BANKING, DIGITAL WEB INTERNET BANKING AND INTERNET BANKING I- B@ANK

PERIOD: 1/1/23 - 3/31/23

INTESA SANPAOLO ROMANIA

PUBLISHED: 4/19/23

UP/DOWN TIME REPORTS

UP/DOWN TIME REPORT API-GATEWAY

Date	Incidents
1/1/23	Uptime: 100.00% Downtime: 0.00%
1/2/23	Uptime: 100.00% Downtime: 0.00%
1/3/23	Uptime: 100.00% Downtime: 0.00%
1/4/23	Uptime: 100.00% Downtime: 0.00%
1/5/23	Uptime: 100.00% Downtime: 0.00%
1/6/23	Uptime: 100.00% Downtime: 0.00%
1/7/23	Uptime: 100.00% Downtime: 0.00%
1/8/23	Uptime: 100.00% Downtime: 0.00%
1/9/23	Uptime: 100.00% Downtime: 0.00%
1/10/23	Uptime: 100.00% Downtime: 0.00%
1/11/23	Uptime: 100.00% Downtime: 0.00%
1/12/23	Uptime: 100.00% Downtime: 0.00%
1/13/23	Uptime: 100.00% Downtime: 0.00%
1/14/23	Uptime: 100.00% Downtime: 0.00%
1/15/23	Uptime: 100.00% Downtime: 0.00%
1/16/23	Uptime: 100.00% Downtime: 0.00%
1/17/23	Uptime: 100.00% Downtime: 0.00%
1/18/23	Uptime: 100.00% Downtime: 0.00%
1/19/23	Uptime: 100.00% Downtime: 0.00%
1/20/23	Uptime: 100.00% Downtime: 0.00%
1/21/23	Uptime: 100.00% Downtime: 0.00%
1/22/23	Uptime: 100.00% Downtime: 0.00%
1/23/23	Uptime: 100.00% Downtime: 0.00%
1/24/23	Uptime: 100.00% Downtime: 0.00%
1/25/23	Uptime: 100.00% Downtime: 0.00%
1/26/23	Uptime: 100.00% Downtime: 0.00%
1/27/23	Uptime: 100.00% Downtime: 0.00%
1/28/23	Uptime: 100.00% Downtime: 0.00%
1/29/23	Uptime: 100.00% Downtime: 0.00%
1/30/23	Uptime: 100.00% Downtime: 0.00%
1/31/23	Uptime: 100.00% Downtime: 0.00%
2/1/23	Uptime: 100.00% Downtime: 0.00%
2/2/23	Uptime: 100.00% Downtime: 0.00%
2/3/23	Uptime: 100.00% Downtime: 0.00%
2/4/23	Uptime: 99.92% Downtime: 0.08%
2/5/23	Uptime: 100.00% Downtime: 0.00%
2/6/23	Uptime: 99.89% Downtime: 0.11%

2/7/23	Uptime: 100.00% Downtime: 0.00%
2/8/23	Uptime: 100.00% Downtime: 0.00%
2/9/23	Uptime: 100.00% Downtime: 0.00%
2/10/23	Uptime: 100.00% Downtime: 0.00%
2/11/23	Uptime: 100.00% Downtime: 0.00%
2/12/23	Uptime: 100.00% Downtime: 0.00%
2/13/23	Uptime: 100.00% Downtime: 0.00%
2/14/23	Uptime: 100.00% Downtime: 0.00%
2/15/23	Uptime: 100.00% Downtime: 0.00%
2/16/23	Uptime: 100.00% Downtime: 0.00%
2/17/23	Uptime: 100.00% Downtime: 0.00%
2/18/23	Uptime: 100.00% Downtime: 0.00%
2/19/23	Uptime: 100.00% Downtime: 0.00%
2/20/23	Uptime: 100.00% Downtime: 0.00%
2/21/23	Uptime: 100.00% Downtime: 0.00%
2/22/23	Uptime: 100.00% Downtime: 0.00%
2/23/23	Uptime: 100.00% Downtime: 0.00%
2/24/23	Uptime: 100.00% Downtime: 0.00%
2/25/23	Uptime: 100.00% Downtime: 0.00%
2/26/23	Uptime: 100.00% Downtime: 0.00%
2/27/23	Uptime: 100.00% Downtime: 0.00%
2/28/23	Uptime: 100.00% Downtime: 0.00%
3/1/23	Uptime: 100.00% Downtime: 0.00%
3/2/23	Uptime: 100.00% Downtime: 0.00%
3/3/23	Uptime: 100.00% Downtime: 0.00%
3/4/23	Uptime: 100.00% Downtime: 0.00%
3/5/23	Uptime: 100.00% Downtime: 0.00%
3/6/23	Uptime: 100.00% Downtime: 0.00%
3/7/23	Uptime: 100.00% Downtime: 0.00%
3/8/23	Uptime: 100.00% Downtime: 0.00%
3/9/23	Uptime: 100.00% Downtime: 0.00%
3/10/23	Uptime: 100.00% Downtime: 0.00%
3/11/23	Uptime: 100.00% Downtime: 0.00%
3/12/23	Uptime: 100.00% Downtime: 0.00%
3/13/23	Uptime: 99.89% Downtime: 0.11%
3/14/23	Uptime: 100.00% Downtime: 0.00%
3/15/23	Uptime: 100.00% Downtime: 0.00%
3/16/23	Uptime: 100.00% Downtime: 0.00%
3/17/23	Uptime: 100.00% Downtime: 0.00%
3/18/23	Uptime: 100.00% Downtime: 0.00%
3/19/23	Uptime: 100.00% Downtime: 0.00%
3/20/23	Uptime: 100.00% Downtime: 0.00%
3/21/23	Uptime: 100.00% Downtime: 0.00%
3/22/23	Uptime: 100.00% Downtime: 0.00%

3/23/23	Uptime: 100.00% Downtime: 0.00%
3/24/23	Uptime: 100.00% Downtime: 0.00%
3/25/23	Uptime: 99.93% Downtime: 0.07%
3/26/23	Uptime: 100.00% Downtime: 0.00%
3/27/23	Uptime: 100.00% Downtime: 0.00%
3/28/23	Uptime: 99.78% Downtime: 0.22%
3/29/23	Uptime: 100.00% Downtime: 0.00%
3/30/23	Uptime: 100.00% Downtime: 0.00%
3/31/23	Uptime: 100.00% Downtime: 0.00%

UP/DOWN TIME REPORT INTERNET BANKING I-B@NK

Date	Incidents
1/1/23	Uptime: 100.00% Downtime: 0.00%
1/2/23	Uptime: 100.00% Downtime: 0.00%
1/3/23	Uptime: 100.00% Downtime: 0.00%
1/4/23	Uptime: 100.00% Downtime: 0.00%
1/5/23	Uptime: 100.00% Downtime: 0.00%
1/6/23	Uptime: 100.00% Downtime: 0.00%
1/7/23	Uptime: 100.00% Downtime: 0.00%
1/8/23	Uptime: 100.00% Downtime: 0.00%
1/9/23	Uptime: 99.86% Downtime: 0.14%
1/10/23	Uptime: 100.00% Downtime: 0.00%
1/11/23	Uptime: 99.87% Downtime: 0.13%
1/12/23	Uptime: 100.00% Downtime: 0.00%
1/13/23	Uptime: 99.87% Downtime: 0.13%
1/14/23	Uptime: 100.00% Downtime: 0.00%
1/15/23	Uptime: 100.00% Downtime: 0.00%
1/16/23	Uptime: 100.00% Downtime: 0.00%
1/17/23	Uptime: 100.00% Downtime: 0.00%
1/18/23	Uptime: 100.00% Downtime: 0.00%
1/19/23	Uptime: 100.00% Downtime: 0.00%
1/20/23	Uptime: 100.00% Downtime: 0.00%
1/21/23	Uptime: 100.00% Downtime: 0.00%
1/22/23	Uptime: 100.00% Downtime: 0.00%
1/23/23	Uptime: 99.86% Downtime: 0.14%
1/24/23	Uptime: 100.00% Downtime: 0.00%
1/25/23	Uptime: 100.00% Downtime: 0.00%
1/26/23	Uptime: 99.70% Downtime: 0.30%
1/27/23	Uptime: 99.87% Downtime: 0.13%
1/28/23	Uptime: 100.00% Downtime: 0.00%
1/29/23	Uptime: 100.00% Downtime: 0.00%
1/30/23	Uptime: 99.87% Downtime: 0.13%

1/31/23	Uptime: 100.00% Downtime: 0.00%
2/1/23	Uptime: 99.86% Downtime: 0.14%
2/2/23	Uptime: 100.00% Downtime: 0.00%
2/3/23	Uptime: 100.00% Downtime: 0.00%
2/4/23	Uptime: 100.00% Downtime: 0.00%
2/5/23	Uptime: 100.00% Downtime: 0.00%
2/6/23	Uptime: 99.85% Downtime: 0.15%
2/7/23	Uptime: 100.00% Downtime: 0.00%
2/8/23	Uptime: 100.00% Downtime: 0.00%
2/9/23	Uptime: 100.00% Downtime: 0.00%
2/10/23	Uptime: 100.00% Downtime: 0.00%
2/11/23	Uptime: 100.00% Downtime: 0.00%
2/12/23	Uptime: 100.00% Downtime: 0.00%
2/13/23	Uptime: 99.87% Downtime: 0.13%
2/14/23	Uptime: 100.00% Downtime: 0.00%
2/15/23	Uptime: 100.00% Downtime: 0.00%
2/16/23	Uptime: 100.00% Downtime: 0.00%
2/17/23	Uptime: 99.87% Downtime: 0.13%
2/18/23	Uptime: 100.00% Downtime: 0.00%
2/19/23	Uptime: 100.00% Downtime: 0.00%
2/20/23	Uptime: 100.00% Downtime: 0.00%
2/21/23	Uptime: 100.00% Downtime: 0.00%
2/22/23	Uptime: 99.83% Downtime: 0.17%
2/23/23	Uptime: 100.00% Downtime: 0.00%
2/24/23	Uptime: 100.00% Downtime: 0.00%
2/25/23	Uptime: 100.00% Downtime: 0.00%
2/26/23	Uptime: 100.00% Downtime: 0.00%
2/27/23	Uptime: 100.00% Downtime: 0.00%
2/28/23	Uptime: 99.74% Downtime: 0.26%
3/1/23	Uptime: 100.00% Downtime: 0.00%
3/2/23	Uptime: 100.00% Downtime: 0.00%
3/3/23	Uptime: 100.00% Downtime: 0.00%
3/4/23	Uptime: 100.00% Downtime: 0.00%
3/5/23	Uptime: 100.00% Downtime: 0.00%
3/6/23	Uptime: 100.00% Downtime: 0.00%
3/7/23	Uptime: 100.00% Downtime: 0.00%
3/8/23	Uptime: 100.00% Downtime: 0.00%
3/9/23	Uptime: 100.00% Downtime: 0.00%
3/10/23	Uptime: 100.00% Downtime: 0.00%
3/11/23	Uptime: 100.00% Downtime: 0.00%
3/12/23	Uptime: 100.00% Downtime: 0.00%
3/13/23	Uptime: 100.00% Downtime: 0.00%
3/14/23	Uptime: 100.00% Downtime: 0.00%
3/15/23	Uptime: 100.00% Downtime: 0.00%

3/16/23	Uptime: 100.00% Downtime: 0.00%
3/17/23	Uptime: 100.00% Downtime: 0.00%
3/18/23	Uptime: 100.00% Downtime: 0.00%
3/19/23	Uptime: 100.00% Downtime: 0.00%
3/20/23	Uptime: 100.00% Downtime: 0.00%
3/21/23	Uptime: 100.00% Downtime: 0.00%
3/22/23	Uptime: 100.00% Downtime: 0.00%
3/23/23	Uptime: 100.00% Downtime: 0.00%
3/24/23	Uptime: 100.00% Downtime: 0.00%
3/25/23	Uptime: 100.00% Downtime: 0.00%
3/26/23	Uptime: 100.00% Downtime: 0.00%
3/27/23	Uptime: 100.00% Downtime: 0.00%
3/28/23	Uptime: 100.00% Downtime: 0.00%
3/29/23	Uptime: 100.00% Downtime: 0.00%
3/30/23	Uptime: 100.00% Downtime: 0.00%
3/31/23	Uptime: 100.00% Downtime: 0.00%

UP/DOWN TIME REPORT DIGICAL-MOBILE

Date	Incidents
1/1/23	Uptime: 100.00% Downtime: 0.00%
1/2/23	Uptime: 100.00% Downtime: 0.00%
1/3/23	Uptime: 100.00% Downtime: 0.00%
1/4/23	Uptime: 100.00% Downtime: 0.00%
1/5/23	Uptime: 100.00% Downtime: 0.00%
1/6/23	Uptime: 100.00% Downtime: 0.00%
1/7/23	Uptime: 100.00% Downtime: 0.00%
1/8/23	Uptime: 100.00% Downtime: 0.00%
1/9/23	Uptime: 100.00% Downtime: 0.00%
1/10/23	Uptime: 100.00% Downtime: 0.00%
1/11/23	Uptime: 100.00% Downtime: 0.00%
1/12/23	Uptime: 100.00% Downtime: 0.00%
1/13/23	Uptime: 100.00% Downtime: 0.00%
1/14/23	Uptime: 100.00% Downtime: 0.00%
1/15/23	Uptime: 100.00% Downtime: 0.00%
1/16/23	Uptime: 100.00% Downtime: 0.00%
1/17/23	Uptime: 100.00% Downtime: 0.00%
1/18/23	Uptime: 100.00% Downtime: 0.00%
1/19/23	Uptime: 100.00% Downtime: 0.00%
1/20/23	Uptime: 100.00% Downtime: 0.00%
1/21/23	Uptime: 100.00% Downtime: 0.00%
1/22/23	Uptime: 100.00% Downtime: 0.00%
1/23/23	Uptime: 100.00% Downtime: 0.00%

1/24/23	Uptime: 100.00% Downtime: 0.00%
1/25/23	Uptime: 100.00% Downtime: 0.00%
1/26/23	Uptime: 100.00% Downtime: 0.00%
1/27/23	Uptime: 100.00% Downtime: 0.00%
1/28/23	Uptime: 100.00% Downtime: 0.00%
1/29/23	Uptime: 100.00% Downtime: 0.00%
1/30/23	Uptime: 100.00% Downtime: 0.00%
1/31/23	Uptime: 100.00% Downtime: 0.00%
2/1/23	Uptime: 100.00% Downtime: 0.00%
2/2/23	Uptime: 100.00% Downtime: 0.00%
2/3/23	Uptime: 100.00% Downtime: 0.00%
2/4/23	Uptime: 100.00% Downtime: 0.00%
2/5/23	Uptime: 100.00% Downtime: 0.00%
2/6/23	Uptime: 100.00% Downtime: 0.00%
2/7/23	Uptime: 100.00% Downtime: 0.00%
2/8/23	Uptime: 100.00% Downtime: 0.00%
2/9/23	Uptime: 100.00% Downtime: 0.00%
2/10/23	Uptime: 100.00% Downtime: 0.00%
2/11/23	Uptime: 100.00% Downtime: 0.00%
2/12/23	Uptime: 100.00% Downtime: 0.00%
2/13/23	Uptime: 100.00% Downtime: 0.00%
2/14/23	Uptime: 100.00% Downtime: 0.00%
2/15/23	Uptime: 100.00% Downtime: 0.00%
2/16/23	Uptime: 100.00% Downtime: 0.00%
2/17/23	Uptime: 100.00% Downtime: 0.00%
2/18/23	Uptime: 100.00% Downtime: 0.00%
2/19/23	Uptime: 100.00% Downtime: 0.00%
2/20/23	Uptime: 100.00% Downtime: 0.00%
2/21/23	Uptime: 100.00% Downtime: 0.00%
2/22/23	Uptime: 100.00% Downtime: 0.00%
2/23/23	Uptime: 100.00% Downtime: 0.00%
2/24/23	Uptime: 100.00% Downtime: 0.00%
2/25/23	Uptime: 100.00% Downtime: 0.00%
2/26/23	Uptime: 100.00% Downtime: 0.00%
2/27/23	Uptime: 100.00% Downtime: 0.00%
2/28/23	Uptime: 100.00% Downtime: 0.00%
3/1/23	Uptime: 100.00% Downtime: 0.00%
3/2/23	Uptime: 100.00% Downtime: 0.00%
3/3/23	Uptime: 100.00% Downtime: 0.00%
3/4/23	Uptime: 100.00% Downtime: 0.00%
3/5/23	Uptime: 100.00% Downtime: 0.00%
3/6/23	Uptime: 100.00% Downtime: 0.00%
3/7/23	Uptime: 100.00% Downtime: 0.00%
3/8/23	Uptime: 100.00% Downtime: 0.00%

3/9/23	Uptime: 100.00% Downtime: 0.00%
3/10/23	Uptime: 100.00% Downtime: 0.00%
3/11/23	Uptime: 100.00% Downtime: 0.00%
3/12/23	Uptime: 100.00% Downtime: 0.00%
3/13/23	Uptime: 100.00% Downtime: 0.00%
3/14/23	Uptime: 100.00% Downtime: 0.00%
3/15/23	Uptime: 100.00% Downtime: 0.00%
3/16/23	Uptime: 100.00% Downtime: 0.00%
3/17/23	Uptime: 100.00% Downtime: 0.00%
3/18/23	Uptime: 100.00% Downtime: 0.00%
3/19/23	Uptime: 100.00% Downtime: 0.00%
3/20/23	Uptime: 100.00% Downtime: 0.00%
3/21/23	Uptime: 100.00% Downtime: 0.00%
3/22/23	Uptime: 100.00% Downtime: 0.00%
3/23/23	Uptime: 100.00% Downtime: 0.00%
3/24/23	Uptime: 100.00% Downtime: 0.00%
3/25/23	Uptime: 100.00% Downtime: 0.00%
3/26/23	Uptime: 100.00% Downtime: 0.00%
3/27/23	Uptime: 100.00% Downtime: 0.00%
3/28/23	Uptime: 100.00% Downtime: 0.00%
3/29/23	Uptime: 100.00% Downtime: 0.00%
3/30/23	Uptime: 100.00% Downtime: 0.00%
3/31/23	Uptime: 100.00% Downtime: 0.00%

UP/DOWN TIME REPORT DIGICAL-WEB

Date	Incidents
1/1/23	Uptime: 100.00% Downtime: 0.00%
1/2/23	Uptime: 100.00% Downtime: 0.00%
1/3/23	Uptime: 100.00% Downtime: 0.00%
1/4/23	Uptime: 100.00% Downtime: 0.00%
1/5/23	Uptime: 100.00% Downtime: 0.00%
1/6/23	Uptime: 100.00% Downtime: 0.00%
1/7/23	Uptime: 100.00% Downtime: 0.00%
1/8/23	Uptime: 100.00% Downtime: 0.00%
1/9/23	Uptime: 100.00% Downtime: 0.00%
1/10/23	Uptime: 100.00% Downtime: 0.00%
1/11/23	Uptime: 100.00% Downtime: 0.00%
1/12/23	Uptime: 100.00% Downtime: 0.00%
1/13/23	Uptime: 100.00% Downtime: 0.00%
1/14/23	Uptime: 100.00% Downtime: 0.00%
1/15/23	Uptime: 100.00% Downtime: 0.00%
1/16/23	Uptime: 100.00% Downtime: 0.00%

1/17/23	Uptime: 100.00% Downtime: 0.00%
1/18/23	Uptime: 100.00% Downtime: 0.00%
1/19/23	Uptime: 100.00% Downtime: 0.00%
1/20/23	Uptime: 100.00% Downtime: 0.00%
1/21/23	Uptime: 100.00% Downtime: 0.00%
1/22/23	Uptime: 100.00% Downtime: 0.00%
1/23/23	Uptime: 100.00% Downtime: 0.00%
1/24/23	Uptime: 100.00% Downtime: 0.00%
1/25/23	Uptime: 100.00% Downtime: 0.00%
1/26/23	Uptime: 100.00% Downtime: 0.00%
1/27/23	Uptime: 100.00% Downtime: 0.00%
1/28/23	Uptime: 100.00% Downtime: 0.00%
1/29/23	Uptime: 100.00% Downtime: 0.00%
1/30/23	Uptime: 100.00% Downtime: 0.00%
1/31/23	Uptime: 100.00% Downtime: 0.00%
2/1/23	Uptime: 100.00% Downtime: 0.00%
2/2/23	Uptime: 100.00% Downtime: 0.00%
2/3/23	Uptime: 100.00% Downtime: 0.00%
2/4/23	Uptime: 100.00% Downtime: 0.00%
2/5/23	Uptime: 100.00% Downtime: 0.00%
2/6/23	Uptime: 100.00% Downtime: 0.00%
2/7/23	Uptime: 100.00% Downtime: 0.00%
2/8/23	Uptime: 100.00% Downtime: 0.00%
2/9/23	Uptime: 100.00% Downtime: 0.00%
2/10/23	Uptime: 100.00% Downtime: 0.00%
2/11/23	Uptime: 100.00% Downtime: 0.00%
2/12/23	Uptime: 100.00% Downtime: 0.00%
2/13/23	Uptime: 100.00% Downtime: 0.00%
2/14/23	Uptime: 100.00% Downtime: 0.00%
2/15/23	Uptime: 100.00% Downtime: 0.00%
2/16/23	Uptime: 100.00% Downtime: 0.00%
2/17/23	Uptime: 100.00% Downtime: 0.00%
2/18/23	Uptime: 100.00% Downtime: 0.00%
2/19/23	Uptime: 100.00% Downtime: 0.00%
2/20/23	Uptime: 100.00% Downtime: 0.00%
2/21/23	Uptime: 100.00% Downtime: 0.00%
2/22/23	Uptime: 100.00% Downtime: 0.00%
2/23/23	Uptime: 100.00% Downtime: 0.00%
2/24/23	Uptime: 100.00% Downtime: 0.00%
2/25/23	Uptime: 100.00% Downtime: 0.00%
2/26/23	Uptime: 100.00% Downtime: 0.00%
2/27/23	Uptime: 100.00% Downtime: 0.00%
2/28/23	Uptime: 100.00% Downtime: 0.00%
3/1/23	Uptime: 100.00% Downtime: 0.00%

3/2/23	Uptime: 100.00% Downtime: 0.00%
3/3/23	Uptime: 100.00% Downtime: 0.00%
3/4/23	Uptime: 100.00% Downtime: 0.00%
3/5/23	Uptime: 100.00% Downtime: 0.00%
3/6/23	Uptime: 100.00% Downtime: 0.00%
3/7/23	Uptime: 100.00% Downtime: 0.00%
3/8/23	Uptime: 100.00% Downtime: 0.00%
3/9/23	Uptime: 100.00% Downtime: 0.00%
3/10/23	Uptime: 100.00% Downtime: 0.00%
3/11/23	Uptime: 100.00% Downtime: 0.00%
3/12/23	Uptime: 100.00% Downtime: 0.00%
3/13/23	Uptime: 100.00% Downtime: 0.00%
3/14/23	Uptime: 100.00% Downtime: 0.00%
3/15/23	Uptime: 100.00% Downtime: 0.00%
3/16/23	Uptime: 100.00% Downtime: 0.00%
3/17/23	Uptime: 100.00% Downtime: 0.00%
3/18/23	Uptime: 100.00% Downtime: 0.00%
3/19/23	Uptime: 100.00% Downtime: 0.00%
3/20/23	Uptime: 100.00% Downtime: 0.00%
3/21/23	Uptime: 100.00% Downtime: 0.00%
3/22/23	Uptime: 100.00% Downtime: 0.00%
3/23/23	Uptime: 100.00% Downtime: 0.00%
3/24/23	Uptime: 100.00% Downtime: 0.00%
3/25/23	Uptime: 100.00% Downtime: 0.00%
3/26/23	Uptime: 100.00% Downtime: 0.00%
3/27/23	Uptime: 100.00% Downtime: 0.00%
3/28/23	Uptime: 100.00% Downtime: 0.00%
3/29/23	Uptime: 100.00% Downtime: 0.00%
3/30/23	Uptime: 100.00% Downtime: 0.00%
3/31/23	Uptime: 100.00% Downtime: 0.00%

DAILY ERROR RESPONSE RATES

ERROR RATE - API GATEWAY

Date	Error Rate
1/1/23	0
1/2/23	0
1/3/23	0
1/4/23	0
1/5/23	0
1/6/23	0
1/7/23	0
1/8/23	0
1/9/23	0
1/10/23	0
1/11/23	0
1/12/23	0
1/13/23	0
1/14/23	0
1/15/23	0
1/16/23	0
1/17/23	0
1/18/23	0
1/19/23	0
1/20/23	0
1/21/23	0
1/22/23	0
1/23/23	0
1/24/23	0
1/25/23	0
1/26/23	0
1/27/23	0
1/28/23	0
1/29/23	0
1/30/23	0
1/31/23	0
2/1/23	0
2/2/23	0
2/3/23	0
2/4/23	0
2/5/23	0
2/6/23	0
2/7/23	0

2/8/23	0
2/9/23	0
2/10/23	0
2/11/23	0
2/12/23	0
2/13/23	0
2/14/23	0
2/15/23	0
2/16/23	0
2/17/23	0
2/18/23	0
2/19/23	0
2/20/23	0
2/21/23	0
2/22/23	0
2/23/23	0
2/24/23	0
2/25/23	0
2/26/23	0
2/27/23	0
2/28/23	0
3/1/23	0
3/2/23	0
3/3/23	0
3/4/23	0
3/5/23	0
3/6/23	0
3/7/23	0
3/8/23	0
3/9/23	0
3/10/23	0
3/11/23	0
3/12/23	0
3/13/23	0
3/14/23	0
3/15/23	0
3/16/23	0
3/17/23	0
3/18/23	0
3/19/23	0
3/20/23	0
3/21/23	0
3/22/23	0
3/23/23	0

3/24/23	0
3/25/23	0
3/26/23	0
3/27/23	0
3/28/23	0
3/29/23	0
3/30/23	0
3/31/23	0

ERROR RATE - INTERNET BANKING I-B@NK

Date	Error Rate
1/1/23	0
1/2/23	0
1/3/23	0
1/4/23	0
1/5/23	0
1/6/23	0
1/7/23	0
1/8/23	0
1/9/23	0
1/10/23	0
1/11/23	0
1/12/23	0
1/13/23	0
1/14/23	0
1/15/23	0
1/16/23	0
1/17/23	0
1/18/23	0
1/19/23	0
1/20/23	0
1/21/23	0
1/22/23	0
1/23/23	0
1/24/23	0
1/25/23	0
1/26/23	0
1/27/23	0
1/28/23	0
1/29/23	0
1/30/23	0
1/31/23	0

2/1/23	0
2/2/23	0
2/3/23	0
2/4/23	0
2/5/23	0
2/6/23	0
2/7/23	0
2/8/23	0
2/9/23	0
2/10/23	0
2/11/23	0
2/12/23	0
2/13/23	0
2/14/23	0
2/15/23	0
2/16/23	0
2/17/23	0
2/18/23	0
2/19/23	0
2/20/23	0
2/21/23	0
2/22/23	0
2/23/23	0
2/24/23	0
2/25/23	0
2/26/23	0
2/27/23	0
2/28/23	0
3/1/23	0
3/2/23	0
3/3/23	0
3/4/23	0
3/5/23	0
3/6/23	0
3/7/23	0
3/8/23	0
3/9/23	0
3/10/23	0
3/11/23	0
3/12/23	0
3/13/23	0
3/14/23	0
3/15/23	0
3/16/23	0

3/17/23	0
3/18/23	0
3/19/23	0
3/20/23	0
3/21/23	0
3/22/23	0
3/23/23	0
3/24/23	0
3/25/23	0
3/26/23	0
3/27/23	0
3/28/23	0
3/29/23	0
3/30/23	0
3/31/23	0

SYSTEM METRICS

AVERAGE API CALLS - API GATEWAY

Date	Average response time
1/2/23	1252 ms
1/3/23	1337 ms
1/9/23	1773 ms
1/11/23	1532 ms
1/26/23	1647 ms
1/30/23	5568 ms
1/31/23	4110 ms
2/9/23	5082 ms
2/10/23	8655 ms
2/13/23	2878 ms
2/14/23	7037 ms
2/17/23	5238 ms
2/21/23	4075 ms
3/2/23	3053 ms
3/3/23	9558 ms
3/6/23	4149 ms
3/7/23	3146 ms
3/8/23	5603 ms
3/17/23	2506 ms
3/18/23	2908 ms
3/22/23	1639 ms
3/28/23	8956 ms
3/29/23	6901 ms
3/31/23	5998 ms

AVERAGE API CALLS - INTERNET BANKING I-B@NK

Date	Average response time
1/1/23	939 ms
1/2/23	2732 ms
1/3/23	1562 ms
1/4/23	1581 ms
1/5/23	1696 ms
1/6/23	1502 ms
1/7/23	889 ms
1/8/23	780 ms
1/9/23	1661 ms
1/10/23	1835 ms

1/11/23	1584 ms
1/12/23	1608 ms
1/13/23	1580 ms
1/14/23	854 ms
1/16/23	1626 ms
1/17/23	1657 ms
1/18/23	1610 ms
1/19/23	1692 ms
1/20/23	1842 ms
1/21/23	910 ms
1/23/23	1625 ms
1/24/23	986 ms
1/25/23	1972 ms
1/26/23	1681 ms
1/27/23	1753 ms
1/28/23	853 ms
1/30/23	1774 ms
1/31/23	1651 ms
2/1/23	1628 ms
2/2/23	1714 ms
2/3/23	1671 ms
2/4/23	1107 ms
2/5/23	920 ms
2/6/23	1732 ms
2/7/23	1798 ms
2/8/23	1543 ms
2/9/23	1640 ms
2/10/23	1706 ms
2/11/23	904 ms
2/12/23	895 ms
2/13/23	1739 ms
2/14/23	1754 ms
2/15/23	1638 ms
2/16/23	1676 ms
2/17/23	1709 ms
2/19/23	890 ms
2/20/23	1683 ms
2/21/23	1652 ms
2/22/23	1692 ms
2/23/23	1657 ms
2/24/23	1722 ms
2/25/23	863 ms
2/26/23	946 ms
2/27/23	1769 ms

2/28/23	1996 ms
3/1/23	1819 ms
3/2/23	1718 ms
3/3/23	1744 ms
3/5/23	956 ms
3/6/23	1811 ms
3/7/23	1794 ms
3/8/23	1574 ms
3/9/23	1691 ms
3/10/23	1701 ms
3/12/23	913 ms
3/13/23	1909 ms
3/14/23	1687 ms
3/15/23	1773 ms
3/16/23	1710 ms
3/17/23	1753 ms
3/18/23	969 ms
3/19/23	897 ms
3/20/23	1679 ms
3/21/23	1637 ms
3/22/23	1714 ms
3/23/23	1559 ms
3/24/23	1572 ms
3/25/23	841 ms
3/26/23	871 ms
3/27/23	1645 ms
3/28/23	1575 ms
3/29/23	1534 ms
3/30/23	1649 ms
3/31/23	1789 ms

AVERAGE API CALLS - FCS API GATEWAY

Date	Average response time
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AVERAGE API CALLS - FCS INTERNET BANKING I-B@NK

Date	Average response time
1/1/23	152 ms
1/2/23	169 ms
1/3/23	266 ms
1/4/23	202 ms

1/5/23	280 ms
1/6/23	291 ms
1/7/23	154 ms
1/8/23	132 ms
1/9/23	184 ms
1/10/23	360 ms
1/11/23	256 ms
1/12/23	227 ms
1/13/23	294 ms
1/14/23	145 ms
1/16/23	254 ms
1/17/23	222 ms
1/18/23	306 ms
1/19/23	207 ms
1/20/23	289 ms
1/21/23	214 ms
1/23/23	315 ms
1/24/23	187 ms
1/25/23	236 ms
1/26/23	246 ms
1/27/23	257 ms
1/28/23	161 ms
1/30/23	257 ms
1/31/23	244 ms
2/1/23	234 ms
2/2/23	280 ms
2/3/23	316 ms
2/4/23	359 ms
2/5/23	500 ms
2/6/23	225 ms
2/7/23	206 ms
2/8/23	267 ms
2/9/23	246 ms
2/10/23	227 ms
2/11/23	171 ms
2/12/23	438 ms
2/13/23	203 ms
2/14/23	241 ms
2/15/23	225 ms
2/16/23	264 ms
2/17/23	237 ms
2/19/23	93 ms
2/20/23	247 ms
2/21/23	222 ms

2/22/23	274 ms
2/23/23	257 ms
2/24/23	336 ms
2/25/23	192 ms
2/26/23	134 ms
2/27/23	239 ms
2/28/23	248 ms
3/1/23	256 ms
3/2/23	340 ms
3/3/23	253 ms
3/5/23	566 ms
3/6/23	269 ms
3/7/23	285 ms
3/8/23	263 ms
3/9/23	255 ms
3/10/23	247 ms
3/12/23	162 ms
3/13/23	214 ms
3/14/23	215 ms
3/15/23	294 ms
3/16/23	199 ms
3/17/23	241 ms
3/18/23	535 ms
3/19/23	136 ms
3/20/23	238 ms
3/21/23	296 ms
3/22/23	233 ms
3/23/23	245 ms
3/24/23	506 ms
3/25/23	262 ms
3/26/23	141 ms
3/27/23	223 ms
3/28/23	241 ms
3/29/23	216 ms
3/30/23	280 ms
3/31/23	335 ms

AVERAGE API CALLS - AIS API GATEWAY

Date	Average response time
1/2/23	1252 ms
1/3/23	1337 ms
1/9/23	1773 ms

1/11/23	1532 ms
1/26/23	1647 ms
1/30/23	5863 ms
1/31/23	2413 ms
2/9/23	2775 ms
3/2/23	1250 ms
3/17/23	1298 ms
3/18/23	2156 ms
3/22/23	1639 ms

AVERAGE API CALLS - AIS INTERNET BANKING I-B@NK

Date	Average response time
1/1/23	455 ms
1/2/23	432 ms
1/3/23	953 ms
1/4/23	1049 ms
1/5/23	969 ms
1/6/23	916 ms
1/7/23	454 ms
1/8/23	372 ms
1/9/23	1032 ms
1/10/23	1121 ms
1/11/23	1020 ms
1/12/23	999 ms
1/13/23	949 ms
1/14/23	443 ms
1/15/23	438 ms
1/16/23	950 ms
1/17/23	1043 ms
1/18/23	1056 ms
1/19/23	1016 ms
1/20/23	1065 ms
1/21/23	496 ms
1/22/23	434 ms
1/23/23	957 ms
1/24/23	496 ms
1/25/23	1078 ms
1/26/23	1055 ms
1/27/23	1032 ms
1/28/23	470 ms
1/29/23	428 ms
1/30/23	1068 ms

1/31/23	1026 ms
2/1/23	990 ms
2/2/23	1101 ms
2/3/23	920 ms
2/4/23	586 ms
2/5/23	476 ms
2/6/23	962 ms
2/7/23	1076 ms
2/8/23	944 ms
2/9/23	926 ms
2/10/23	1010 ms
2/11/23	480 ms
2/12/23	449 ms
2/13/23	999 ms
2/14/23	1019 ms
2/15/23	941 ms
2/16/23	1073 ms
2/17/23	1065 ms
2/18/23	517 ms
2/19/23	396 ms
2/20/23	1003 ms
2/21/23	1059 ms
2/22/23	1053 ms
2/23/23	1047 ms
2/24/23	986 ms
2/25/23	456 ms
2/26/23	426 ms
2/27/23	987 ms
2/28/23	1004 ms
3/1/23	1105 ms
3/2/23	971 ms
3/3/23	1010 ms
3/4/23	461 ms
3/5/23	494 ms
3/6/23	1031 ms
3/7/23	1179 ms
3/8/23	964 ms
3/9/23	1036 ms
3/10/23	1032 ms
3/11/23	499 ms
3/12/23	460 ms
3/13/23	1054 ms
3/14/23	1035 ms
3/15/23	1030 ms

3/16/23	952 ms
3/17/23	1104 ms
3/18/23	545 ms
3/19/23	467 ms
3/20/23	1054 ms
3/21/23	1028 ms
3/22/23	1090 ms
3/23/23	1069 ms
3/24/23	1041 ms
3/25/23	468 ms
3/26/23	454 ms
3/27/23	1080 ms
3/28/23	1034 ms
3/29/23	1071 ms
3/30/23	1133 ms
3/31/23	1113 ms

AVERAGE API CALLS - PIS API GATEWAY

Date	Average response time
1/30/23	5490 ms
1/31/23	9199 ms
2/9/23	9694 ms
2/10/23	8655 ms
2/13/23	2878 ms
2/14/23	7037 ms
2/17/23	5238 ms
2/21/23	4075 ms
3/2/23	4856 ms
3/3/23	9558 ms
3/6/23	4149 ms
3/7/23	3146 ms
3/8/23	5603 ms
3/17/23	3714 ms
3/18/23	3661 ms
3/28/23	8956 ms
3/29/23	6901 ms
3/31/23	5998 ms

AVERAGE API CALLS - PIS INTERNET BANKING I-B@NK

Date	Average response time
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1/1/23	2107 ms
1/2/23	7696 ms
1/3/23	2536 ms
1/4/23	2313 ms
1/5/23	2751 ms
1/6/23	2302 ms
1/7/23	1652 ms
1/8/23	1541 ms
1/9/23	2402 ms
1/10/23	2654 ms
1/11/23	2287 ms
1/12/23	2353 ms
1/13/23	2306 ms
1/14/23	1633 ms
1/15/23	1758 ms
1/16/23	2407 ms
1/17/23	2345 ms
1/18/23	2272 ms
1/19/23	2490 ms
1/20/23	2728 ms
1/21/23	1659 ms
1/22/23	1680 ms
1/23/23	2433 ms
1/24/23	1639 ms
1/25/23	2873 ms
1/26/23	2383 ms
1/27/23	2631 ms
1/28/23	1600 ms
1/29/23	1755 ms
1/30/23	2662 ms
1/31/23	2425 ms
2/1/23	2511 ms
2/2/23	2510 ms
2/3/23	2583 ms
2/4/23	2150 ms
2/5/23	1748 ms
2/6/23	2663 ms
2/7/23	2688 ms
2/8/23	2311 ms
2/9/23	2500 ms
2/10/23	2523 ms
2/11/23	1734 ms
2/12/23	1585 ms
2/13/23	2603 ms

2/14/23	2584 ms
2/15/23	2400 ms
2/16/23	2357 ms
2/17/23	2455 ms
2/18/23	1662 ms
2/19/23	1744 ms
2/20/23	2485 ms
2/21/23	2328 ms
2/22/23	2370 ms
2/23/23	2314 ms
2/24/23	2468 ms
2/25/23	1596 ms
2/26/23	1777 ms
2/27/23	2629 ms
2/28/23	3137 ms
3/1/23	2758 ms
3/2/23	2606 ms
3/3/23	2590 ms
3/4/23	1794 ms
3/5/23	1754 ms
3/6/23	2763 ms
3/7/23	2512 ms
3/8/23	2348 ms
3/9/23	2467 ms
3/10/23	2484 ms
3/11/23	1715 ms
3/12/23	1677 ms
3/13/23	2861 ms
3/14/23	2408 ms
3/15/23	2564 ms
3/16/23	2536 ms
3/17/23	2452 ms
3/18/23	1726 ms
3/19/23	1603 ms
3/20/23	2420 ms
3/21/23	2282 ms
3/22/23	2375 ms
3/23/23	2085 ms
3/24/23	2105 ms
3/25/23	1524 ms
3/26/23	1465 ms
3/27/23	2257 ms
3/28/23	2217 ms
3/29/23	2057 ms

3/30/23	2206 ms
3/31/23	2519 ms