
PERFORMANCE OF API GATEWAY, DIGITAL MOBILE BANKING, DIGITAL WEB INTERNET BANKING AND INTERNET BANKING I- B@ANK

PERIOD: 4/1/23 - 6/30/23

INTESA SANPAOLO ROMANIA

PUBLISHED: 7/19/23

UP/DOWN TIME REPORTS

UP/DOWN TIME REPORT API-GATEWAY

Date	Incidents
4/1/23	Uptime: 100.00% Downtime: 0.00%
4/2/23	Uptime: 100.00% Downtime: 0.00%
4/3/23	Uptime: 100.00% Downtime: 0.00%
4/4/23	Uptime: 99.80% Downtime: 0.20%
4/5/23	Uptime: 100.00% Downtime: 0.00%
4/6/23	Uptime: 100.00% Downtime: 0.00%
4/7/23	Uptime: 100.00% Downtime: 0.00%
4/8/23	Uptime: 100.00% Downtime: 0.00%
4/9/23	Uptime: 100.00% Downtime: 0.00%
4/10/23	Uptime: 100.00% Downtime: 0.00%
4/11/23	Uptime: 99.82% Downtime: 0.18%
4/12/23	Uptime: 99.73% Downtime: 0.27%
4/13/23	Uptime: 99.79% Downtime: 0.21%
4/14/23	Uptime: 99.88% Downtime: 0.12%
4/15/23	Uptime: 100.00% Downtime: 0.00%
4/16/23	Uptime: 100.00% Downtime: 0.00%
4/17/23	Uptime: 99.88% Downtime: 0.12%
4/18/23	Uptime: 99.80% Downtime: 0.20%
4/19/23	Uptime: 100.00% Downtime: 0.00%
4/20/23	Uptime: 100.00% Downtime: 0.00%
4/21/23	Uptime: 100.00% Downtime: 0.00%
4/22/23	Uptime: 99.78% Downtime: 0.22%
4/23/23	Uptime: 99.75% Downtime: 0.25%
4/24/23	Uptime: 99.82% Downtime: 0.18%
4/25/23	Uptime: 100.00% Downtime: 0.00%
4/26/23	Uptime: 100.00% Downtime: 0.00%
4/27/23	Uptime: 99.79% Downtime: 0.21%
4/28/23	Uptime: 100.00% Downtime: 0.00%
4/29/23	Uptime: 100.00% Downtime: 0.00%
4/30/23	Uptime: 100.00% Downtime: 0.00%
5/1/23	Uptime: 99.52% Downtime: 0.48%
5/2/23	Uptime: 100.00% Downtime: 0.00%
5/3/23	Uptime: 99.78% Downtime: 0.22%
5/4/23	Uptime: 99.77% Downtime: 0.23%

5/5/23	Uptime: 99.91% Downtime: 0.09%
5/6/23	Uptime: 100.00% Downtime: 0.00%
5/7/23	Uptime: 100.00% Downtime: 0.00%
5/8/23	Uptime: 100.00% Downtime: 0.00%
5/9/23	Uptime: 100.00% Downtime: 0.00%
5/10/23	Uptime: 100.00% Downtime: 0.00%
5/11/23	Uptime: 100.00% Downtime: 0.00%
5/12/23	Uptime: 99.69% Downtime: 0.31%
5/13/23	Uptime: 99.90% Downtime: 0.10%
5/14/23	Uptime: 100.00% Downtime: 0.00%
5/15/23	Uptime: 100.00% Downtime: 0.00%
5/16/23	Uptime: 100.00% Downtime: 0.00%
5/17/23	Uptime: 100.00% Downtime: 0.00%
5/18/23	Uptime: 100.00% Downtime: 0.00%
5/19/23	Uptime: 100.00% Downtime: 0.00%
5/20/23	Uptime: 100.00% Downtime: 0.00%
5/21/23	Uptime: 100.00% Downtime: 0.00%
5/22/23	Uptime: 100.00% Downtime: 0.00%
5/23/23	Uptime: 100.00% Downtime: 0.00%
5/24/23	Uptime: 100.00% Downtime: 0.00%
5/25/23	Uptime: 100.00% Downtime: 0.00%
5/26/23	Uptime: 99.94% Downtime: 0.06%
5/27/23	Uptime: 100.00% Downtime: 0.00%
5/28/23	Uptime: 100.00% Downtime: 0.00%
5/29/23	Uptime: 100.00% Downtime: 0.00%
5/30/23	Uptime: 100.00% Downtime: 0.00%
5/31/23	Uptime: 100.00% Downtime: 0.00%
6/1/23	Uptime: 100.00% Downtime: 0.00%
6/2/23	Uptime: 100.00% Downtime: 0.00%
6/3/23	Uptime: 100.00% Downtime: 0.00%
6/4/23	Uptime: 99.66% Downtime: 0.34%
6/5/23	Uptime: 100.00% Downtime: 0.00%
6/6/23	Uptime: 100.00% Downtime: 0.00%
6/7/23	Uptime: 100.00% Downtime: 0.00%
6/8/23	Uptime: 100.00% Downtime: 0.00%
6/9/23	Uptime: 100.00% Downtime: 0.00%
6/10/23	Uptime: 100.00% Downtime: 0.00%
6/11/23	Uptime: 100.00% Downtime: 0.00%
6/12/23	Uptime: 100.00% Downtime: 0.00%
6/13/23	Uptime: 99.27% Downtime: 0.73%
6/14/23	Uptime: 100.00% Downtime: 0.00%

6/15/23	Uptime: 99.86% Downtime: 0.14%
6/16/23	Uptime: 100.00% Downtime: 0.00%
6/17/23	Uptime: 100.00% Downtime: 0.00%
6/18/23	Uptime: 100.00% Downtime: 0.00%
6/19/23	Uptime: 100.00% Downtime: 0.00%
6/20/23	Uptime: 100.00% Downtime: 0.00%
6/21/23	Uptime: 100.00% Downtime: 0.00%
6/22/23	Uptime: 100.00% Downtime: 0.00%
6/23/23	Uptime: 100.00% Downtime: 0.00%
6/24/23	Uptime: 100.00% Downtime: 0.00%
6/25/23	Uptime: 100.00% Downtime: 0.00%
6/26/23	Uptime: 100.00% Downtime: 0.00%
6/27/23	Uptime: 100.00% Downtime: 0.00%
6/28/23	Uptime: 100.00% Downtime: 0.00%
6/29/23	Uptime: 99.87% Downtime: 0.13%
6/30/23	Uptime: 100.00% Downtime: 0.00%

UP/DOWN TIME REPORT INTERNET BANKING I-B@NK

Date	Incidents
4/1/23	Uptime: 100.00% Downtime: 0.00%
4/2/23	Uptime: 100.00% Downtime: 0.00%
4/3/23	Uptime: 100.00% Downtime: 0.00%
4/4/23	Uptime: 100.00% Downtime: 0.00%
4/5/23	Uptime: 100.00% Downtime: 0.00%
4/6/23	Uptime: 100.00% Downtime: 0.00%
4/7/23	Uptime: 100.00% Downtime: 0.00%
4/8/23	Uptime: 100.00% Downtime: 0.00%
4/9/23	Uptime: 100.00% Downtime: 0.00%
4/10/23	Uptime: 100.00% Downtime: 0.00%
4/11/23	Uptime: 100.00% Downtime: 0.00%
4/12/23	Uptime: 100.00% Downtime: 0.00%
4/13/23	Uptime: 100.00% Downtime: 0.00%
4/14/23	Uptime: 100.00% Downtime: 0.00%
4/15/23	Uptime: 100.00% Downtime: 0.00%
4/16/23	Uptime: 100.00% Downtime: 0.00%
4/17/23	Uptime: 100.00% Downtime: 0.00%
4/18/23	Uptime: 100.00% Downtime: 0.00%
4/19/23	Uptime: 99.88% Downtime: 0.12%
4/20/23	Uptime: 100.00% Downtime: 0.00%
4/21/23	Uptime: 100.00% Downtime: 0.00%

4/22/23	Uptime: 100.00% Downtime: 0.00%
4/23/23	Uptime: 100.00% Downtime: 0.00%
4/24/23	Uptime: 100.00% Downtime: 0.00%
4/25/23	Uptime: 100.00% Downtime: 0.00%
4/26/23	Uptime: 100.00% Downtime: 0.00%
4/27/23	Uptime: 100.00% Downtime: 0.00%
4/28/23	Uptime: 99.87% Downtime: 0.13%
4/29/23	Uptime: 100.00% Downtime: 0.00%
4/30/23	Uptime: 100.00% Downtime: 0.00%
5/1/23	Uptime: 100.00% Downtime: 0.00%
5/2/23	Uptime: 100.00% Downtime: 0.00%
5/3/23	Uptime: 99.87% Downtime: 0.13%
5/4/23	Uptime: 99.88% Downtime: 0.13%
5/5/23	Uptime: 100.00% Downtime: 0.00%
5/6/23	Uptime: 100.00% Downtime: 0.00%
5/7/23	Uptime: 100.00% Downtime: 0.00%
5/8/23	Uptime: 99.78% Downtime: 0.22%
5/9/23	Uptime: 100.00% Downtime: 0.00%
5/10/23	Uptime: 100.00% Downtime: 0.00%
5/11/23	Uptime: 99.88% Downtime: 0.12%
5/12/23	Uptime: 100.00% Downtime: 0.00%
5/13/23	Uptime: 99.93% Downtime: 0.07%
5/14/23	Uptime: 100.00% Downtime: 0.00%
5/15/23	Uptime: 100.00% Downtime: 0.00%
5/16/23	Uptime: 99.89% Downtime: 0.11%
5/17/23	Uptime: 100.00% Downtime: 0.00%
5/18/23	Uptime: 99.73% Downtime: 0.27%
5/19/23	Uptime: 99.88% Downtime: 0.13%
5/20/23	Uptime: 100.00% Downtime: 0.00%
5/21/23	Uptime: 100.00% Downtime: 0.00%
5/22/23	Uptime: 99.88% Downtime: 0.12%
5/23/23	Uptime: 99.87% Downtime: 0.13%
5/24/23	Uptime: 99.75% Downtime: 0.25%
5/25/23	Uptime: 100.00% Downtime: 0.00%
5/26/23	Uptime: 100.00% Downtime: 0.00%
5/27/23	Uptime: 100.00% Downtime: 0.00%
5/28/23	Uptime: 100.00% Downtime: 0.00%
5/29/23	Uptime: 100.00% Downtime: 0.00%
5/30/23	Uptime: 100.00% Downtime: 0.00%
5/31/23	Uptime: 100.00% Downtime: 0.00%
6/1/23	Uptime: 100.00% Downtime: 0.00%

6/2/23	Uptime: 100.00% Downtime: 0.00%
6/3/23	Uptime: 100.00% Downtime: 0.00%
6/4/23	Uptime: 100.00% Downtime: 0.00%
6/5/23	Uptime: 100.00% Downtime: 0.00%
6/6/23	Uptime: 100.00% Downtime: 0.00%
6/7/23	Uptime: 100.00% Downtime: 0.00%
6/8/23	Uptime: 100.00% Downtime: 0.00%
6/9/23	Uptime: 100.00% Downtime: 0.00%
6/10/23	Uptime: 100.00% Downtime: 0.00%
6/11/23	Uptime: 100.00% Downtime: 0.00%
6/12/23	Uptime: 100.00% Downtime: 0.00%
6/13/23	Uptime: 100.00% Downtime: 0.00%
6/14/23	Uptime: 100.00% Downtime: 0.00%
6/15/23	Uptime: 100.00% Downtime: 0.00%
6/16/23	Uptime: 100.00% Downtime: 0.00%
6/17/23	Uptime: 100.00% Downtime: 0.00%
6/18/23	Uptime: 100.00% Downtime: 0.00%
6/19/23	Uptime: 100.00% Downtime: 0.00%
6/20/23	Uptime: 100.00% Downtime: 0.00%
6/21/23	Uptime: 99.87% Downtime: 0.13%
6/22/23	Uptime: 100.00% Downtime: 0.00%
6/23/23	Uptime: 100.00% Downtime: 0.00%
6/24/23	Uptime: 100.00% Downtime: 0.00%
6/25/23	Uptime: 100.00% Downtime: 0.00%
6/26/23	Uptime: 100.00% Downtime: 0.00%
6/27/23	Uptime: 100.00% Downtime: 0.00%
6/28/23	Uptime: 99.87% Downtime: 0.13%
6/29/23	Uptime: 99.88% Downtime: 0.12%
6/30/23	Uptime: 99.86% Downtime: 0.14%

UP/DOWN TIME REPORT DIGICAL-MOBILE

Date	Incidents
4/1/23	Uptime: 100.00% Downtime: 0.00%
4/2/23	Uptime: 100.00% Downtime: 0.00%
4/3/23	Uptime: 100.00% Downtime: 0.00%
4/4/23	Uptime: 100.00% Downtime: 0.00%
4/5/23	Uptime: 100.00% Downtime: 0.00%
4/6/23	Uptime: 100.00% Downtime: 0.00%
4/7/23	Uptime: 100.00% Downtime: 0.00%
4/8/23	Uptime: 100.00% Downtime: 0.00%

4/9/23	Uptime: 100.00% Downtime: 0.00%
4/10/23	Uptime: 100.00% Downtime: 0.00%
4/11/23	Uptime: 100.00% Downtime: 0.00%
4/12/23	Uptime: 100.00% Downtime: 0.00%
4/13/23	Uptime: 100.00% Downtime: 0.00%
4/14/23	Uptime: 100.00% Downtime: 0.00%
4/15/23	Uptime: 100.00% Downtime: 0.00%
4/16/23	Uptime: 100.00% Downtime: 0.00%
4/17/23	Uptime: 100.00% Downtime: 0.00%
4/18/23	Uptime: 100.00% Downtime: 0.00%
4/19/23	Uptime: 100.00% Downtime: 0.00%
4/20/23	Uptime: 100.00% Downtime: 0.00%
4/21/23	Uptime: 100.00% Downtime: 0.00%
4/22/23	Uptime: 100.00% Downtime: 0.00%
4/23/23	Uptime: 100.00% Downtime: 0.00%
4/24/23	Uptime: 100.00% Downtime: 0.00%
4/25/23	Uptime: 100.00% Downtime: 0.00%
4/26/23	Uptime: 100.00% Downtime: 0.00%
4/27/23	Uptime: 100.00% Downtime: 0.00%
4/28/23	Uptime: 100.00% Downtime: 0.00%
4/29/23	Uptime: 100.00% Downtime: 0.00%
4/30/23	Uptime: 100.00% Downtime: 0.00%
5/1/23	Uptime: 100.00% Downtime: 0.00%
5/2/23	Uptime: 100.00% Downtime: 0.00%
5/3/23	Uptime: 100.00% Downtime: 0.00%
5/4/23	Uptime: 100.00% Downtime: 0.00%
5/5/23	Uptime: 100.00% Downtime: 0.00%
5/6/23	Uptime: 100.00% Downtime: 0.00%
5/7/23	Uptime: 100.00% Downtime: 0.00%
5/8/23	Uptime: 100.00% Downtime: 0.00%
5/9/23	Uptime: 100.00% Downtime: 0.00%
5/10/23	Uptime: 100.00% Downtime: 0.00%
5/11/23	Uptime: 100.00% Downtime: 0.00%
5/12/23	Uptime: 100.00% Downtime: 0.00%
5/13/23	Uptime: 100.00% Downtime: 0.00%
5/14/23	Uptime: 100.00% Downtime: 0.00%
5/15/23	Uptime: 100.00% Downtime: 0.00%
5/16/23	Uptime: 100.00% Downtime: 0.00%
5/17/23	Uptime: 100.00% Downtime: 0.00%
5/18/23	Uptime: 100.00% Downtime: 0.00%
5/19/23	Uptime: 100.00% Downtime: 0.00%

5/20/23	Uptime: 100.00% Downtime: 0.00%
5/21/23	Uptime: 100.00% Downtime: 0.00%
5/22/23	Uptime: 100.00% Downtime: 0.00%
5/23/23	Uptime: 100.00% Downtime: 0.00%
5/24/23	Uptime: 100.00% Downtime: 0.00%
5/25/23	Uptime: 100.00% Downtime: 0.00%
5/26/23	Uptime: 100.00% Downtime: 0.00%
5/27/23	Uptime: 100.00% Downtime: 0.00%
5/28/23	Uptime: 100.00% Downtime: 0.00%
5/29/23	Uptime: 100.00% Downtime: 0.00%
5/30/23	Uptime: 100.00% Downtime: 0.00%
5/31/23	Uptime: 100.00% Downtime: 0.00%
6/1/23	Uptime: 100.00% Downtime: 0.00%
6/2/23	Uptime: 100.00% Downtime: 0.00%
6/3/23	Uptime: 100.00% Downtime: 0.00%
6/4/23	Uptime: 100.00% Downtime: 0.00%
6/5/23	Uptime: 100.00% Downtime: 0.00%
6/6/23	Uptime: 100.00% Downtime: 0.00%
6/7/23	Uptime: 100.00% Downtime: 0.00%
6/8/23	Uptime: 100.00% Downtime: 0.00%
6/9/23	Uptime: 100.00% Downtime: 0.00%
6/10/23	Uptime: 100.00% Downtime: 0.00%
6/11/23	Uptime: 100.00% Downtime: 0.00%
6/12/23	Uptime: 100.00% Downtime: 0.00%
6/13/23	Uptime: 100.00% Downtime: 0.00%
6/14/23	Uptime: 100.00% Downtime: 0.00%
6/15/23	Uptime: 100.00% Downtime: 0.00%
6/16/23	Uptime: 100.00% Downtime: 0.00%
6/17/23	Uptime: 100.00% Downtime: 0.00%
6/18/23	Uptime: 100.00% Downtime: 0.00%
6/19/23	Uptime: 100.00% Downtime: 0.00%
6/20/23	Uptime: 100.00% Downtime: 0.00%
6/21/23	Uptime: 100.00% Downtime: 0.00%
6/22/23	Uptime: 100.00% Downtime: 0.00%
6/23/23	Uptime: 100.00% Downtime: 0.00%
6/24/23	Uptime: 100.00% Downtime: 0.00%
6/25/23	Uptime: 100.00% Downtime: 0.00%
6/26/23	Uptime: 100.00% Downtime: 0.00%
6/27/23	Uptime: 100.00% Downtime: 0.00%
6/28/23	Uptime: 100.00% Downtime: 0.00%
6/29/23	Uptime: 100.00% Downtime: 0.00%

6/30/23	Uptime: 100.00% Downtime: 0.00%
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UP/DOWN TIME REPORT DIGICAL-WEB

Date	Incidents
4/1/23	Uptime: 100.00% Downtime: 0.00%
4/2/23	Uptime: 100.00% Downtime: 0.00%
4/3/23	Uptime: 100.00% Downtime: 0.00%
4/4/23	Uptime: 100.00% Downtime: 0.00%
4/5/23	Uptime: 100.00% Downtime: 0.00%
4/6/23	Uptime: 100.00% Downtime: 0.00%
4/7/23	Uptime: 100.00% Downtime: 0.00%
4/8/23	Uptime: 100.00% Downtime: 0.00%
4/9/23	Uptime: 100.00% Downtime: 0.00%
4/10/23	Uptime: 100.00% Downtime: 0.00%
4/11/23	Uptime: 100.00% Downtime: 0.00%
4/12/23	Uptime: 100.00% Downtime: 0.00%
4/13/23	Uptime: 100.00% Downtime: 0.00%
4/14/23	Uptime: 100.00% Downtime: 0.00%
4/15/23	Uptime: 100.00% Downtime: 0.00%
4/16/23	Uptime: 100.00% Downtime: 0.00%
4/17/23	Uptime: 100.00% Downtime: 0.00%
4/18/23	Uptime: 100.00% Downtime: 0.00%
4/19/23	Uptime: 100.00% Downtime: 0.00%
4/20/23	Uptime: 100.00% Downtime: 0.00%
4/21/23	Uptime: 100.00% Downtime: 0.00%
4/22/23	Uptime: 100.00% Downtime: 0.00%
4/23/23	Uptime: 100.00% Downtime: 0.00%
4/24/23	Uptime: 100.00% Downtime: 0.00%
4/25/23	Uptime: 100.00% Downtime: 0.00%
4/26/23	Uptime: 100.00% Downtime: 0.00%
4/27/23	Uptime: 100.00% Downtime: 0.00%
4/28/23	Uptime: 100.00% Downtime: 0.00%
4/29/23	Uptime: 100.00% Downtime: 0.00%
4/30/23	Uptime: 100.00% Downtime: 0.00%
5/1/23	Uptime: 100.00% Downtime: 0.00%
5/2/23	Uptime: 100.00% Downtime: 0.00%
5/3/23	Uptime: 100.00% Downtime: 0.00%
5/4/23	Uptime: 100.00% Downtime: 0.00%
5/5/23	Uptime: 100.00% Downtime: 0.00%
5/6/23	Uptime: 100.00% Downtime: 0.00%

5/7/23	Uptime: 100.00% Downtime: 0.00%
5/8/23	Uptime: 100.00% Downtime: 0.00%
5/9/23	Uptime: 100.00% Downtime: 0.00%
5/10/23	Uptime: 100.00% Downtime: 0.00%
5/11/23	Uptime: 100.00% Downtime: 0.00%
5/12/23	Uptime: 100.00% Downtime: 0.00%
5/13/23	Uptime: 100.00% Downtime: 0.00%
5/14/23	Uptime: 100.00% Downtime: 0.00%
5/15/23	Uptime: 100.00% Downtime: 0.00%
5/16/23	Uptime: 100.00% Downtime: 0.00%
5/17/23	Uptime: 100.00% Downtime: 0.00%
5/18/23	Uptime: 100.00% Downtime: 0.00%
5/19/23	Uptime: 100.00% Downtime: 0.00%
5/20/23	Uptime: 100.00% Downtime: 0.00%
5/21/23	Uptime: 100.00% Downtime: 0.00%
5/22/23	Uptime: 100.00% Downtime: 0.00%
5/23/23	Uptime: 100.00% Downtime: 0.00%
5/24/23	Uptime: 100.00% Downtime: 0.00%
5/25/23	Uptime: 100.00% Downtime: 0.00%
5/26/23	Uptime: 100.00% Downtime: 0.00%
5/27/23	Uptime: 100.00% Downtime: 0.00%
5/28/23	Uptime: 100.00% Downtime: 0.00%
5/29/23	Uptime: 100.00% Downtime: 0.00%
5/30/23	Uptime: 100.00% Downtime: 0.00%
5/31/23	Uptime: 100.00% Downtime: 0.00%
6/1/23	Uptime: 100.00% Downtime: 0.00%
6/2/23	Uptime: 100.00% Downtime: 0.00%
6/3/23	Uptime: 100.00% Downtime: 0.00%
6/4/23	Uptime: 100.00% Downtime: 0.00%
6/5/23	Uptime: 100.00% Downtime: 0.00%
6/6/23	Uptime: 100.00% Downtime: 0.00%
6/7/23	Uptime: 100.00% Downtime: 0.00%
6/8/23	Uptime: 100.00% Downtime: 0.00%
6/9/23	Uptime: 100.00% Downtime: 0.00%
6/10/23	Uptime: 100.00% Downtime: 0.00%
6/11/23	Uptime: 100.00% Downtime: 0.00%
6/12/23	Uptime: 100.00% Downtime: 0.00%
6/13/23	Uptime: 100.00% Downtime: 0.00%
6/14/23	Uptime: 100.00% Downtime: 0.00%
6/15/23	Uptime: 100.00% Downtime: 0.00%
6/16/23	Uptime: 100.00% Downtime: 0.00%

6/17/23	Uptime: 100.00% Downtime: 0.00%
6/18/23	Uptime: 100.00% Downtime: 0.00%
6/19/23	Uptime: 100.00% Downtime: 0.00%
6/20/23	Uptime: 100.00% Downtime: 0.00%
6/21/23	Uptime: 100.00% Downtime: 0.00%
6/22/23	Uptime: 100.00% Downtime: 0.00%
6/23/23	Uptime: 100.00% Downtime: 0.00%
6/24/23	Uptime: 100.00% Downtime: 0.00%
6/25/23	Uptime: 100.00% Downtime: 0.00%
6/26/23	Uptime: 100.00% Downtime: 0.00%
6/27/23	Uptime: 100.00% Downtime: 0.00%
6/28/23	Uptime: 100.00% Downtime: 0.00%
6/29/23	Uptime: 100.00% Downtime: 0.00%
6/30/23	Uptime: 100.00% Downtime: 0.00%

DAILY ERROR RESPONSE RATES

ERROR RATE - API GATEWAY

Date	Error Rate
4/1/23	0
4/2/23	0
4/3/23	0
4/4/23	0
4/5/23	0
4/6/23	0
4/7/23	0
4/8/23	0
4/9/23	0
4/10/23	0
4/11/23	0
4/12/23	0
4/13/23	0
4/14/23	0
4/15/23	0
4/16/23	0
4/17/23	0
4/18/23	0
4/19/23	0
4/20/23	0
4/21/23	0
4/22/23	0
4/23/23	0
4/24/23	0
4/25/23	0
4/26/23	0
4/27/23	0
4/28/23	0
4/29/23	0
4/30/23	0
5/1/23	0
5/2/23	0
5/3/23	0
5/4/23	0
5/5/23	0
5/6/23	0

5/7/23	0
5/8/23	0
5/9/23	0
5/10/23	0
5/11/23	0
5/12/23	0
5/13/23	0
5/14/23	0
5/15/23	0
5/16/23	0
5/17/23	0
5/18/23	0
5/19/23	0
5/20/23	0
5/21/23	0
5/22/23	0
5/23/23	0
5/24/23	0
5/25/23	0
5/26/23	0
5/27/23	0
5/28/23	0
5/29/23	0
5/30/23	0
5/31/23	0
6/1/23	0
6/2/23	0
6/3/23	0
6/4/23	0
6/5/23	0
6/6/23	0
6/7/23	0
6/8/23	0
6/9/23	0
6/10/23	0
6/11/23	0
6/12/23	0
6/13/23	0
6/14/23	0
6/15/23	0
6/16/23	0

6/17/23	0
6/18/23	0
6/19/23	0
6/20/23	0
6/21/23	0
6/22/23	0
6/23/23	0
6/24/23	0
6/25/23	0
6/26/23	0
6/27/23	0
6/28/23	0
6/29/23	0
6/30/23	0

ERROR RATE - INTERNET BANKING I-B@NK

Date	Error Rate
4/1/23	0
4/2/23	0
4/3/23	0
4/4/23	0
4/5/23	0
4/6/23	0
4/7/23	0
4/8/23	0
4/9/23	0
4/10/23	0
4/11/23	0
4/12/23	0
4/13/23	0
4/14/23	0
4/15/23	0
4/16/23	0
4/17/23	0
4/18/23	0
4/19/23	0
4/20/23	0
4/21/23	0
4/22/23	0
4/23/23	0

4/24/23	0
4/25/23	0
4/26/23	0
4/27/23	0
4/28/23	0
4/29/23	0
4/30/23	0
5/1/23	0
5/2/23	0
5/3/23	0
5/4/23	0
5/5/23	0
5/6/23	0
5/7/23	0
5/8/23	0
5/9/23	0
5/10/23	0
5/11/23	0
5/12/23	0
5/13/23	0
5/14/23	0
5/15/23	0
5/16/23	0
5/17/23	0
5/18/23	0
5/19/23	0
5/20/23	0
5/21/23	0
5/22/23	0
5/23/23	0
5/24/23	0
5/25/23	0
5/26/23	0
5/27/23	0
5/28/23	0
5/29/23	0
5/30/23	0
5/31/23	0
6/1/23	0
6/2/23	0
6/3/23	0

6/4/23	0
6/5/23	0
6/6/23	0
6/7/23	0
6/8/23	0
6/9/23	0
6/10/23	0
6/11/23	0
6/12/23	0
6/13/23	0
6/14/23	0
6/15/23	0
6/16/23	0
6/17/23	0
6/18/23	0
6/19/23	0
6/20/23	0
6/21/23	0
6/22/23	0
6/23/23	0
6/24/23	0
6/25/23	0
6/26/23	0
6/27/23	0
6/28/23	0
6/29/23	0
6/30/23	0

SYSTEM METRICS

AVERAGE API CALLS - API GATEWAY

Date	Average response time
4/3/23	6867 ms
4/11/23	2746 ms
4/12/23	6374 ms
4/18/23	8307 ms
5/3/23	4719 ms
5/9/23	3574 ms
5/11/23	2294 ms
5/23/23	9325 ms
5/24/23	2087 ms
5/25/23	7337 ms
5/26/23	1293 ms
5/31/23	13166 ms
6/12/23	2624 ms
6/15/23	1959 ms
6/16/23	2247 ms
6/28/23	2492 ms
6/30/23	7435 ms

AVERAGE API CALLS - INTERNET BANKING I-B@NK

Date	Average response time
4/1/23	976 ms
4/2/23	809 ms
4/3/23	1720 ms
4/4/23	1639 ms
4/5/23	1836 ms
4/6/23	1595 ms
4/7/23	1653 ms
4/8/23	863 ms
4/10/23	1549 ms
4/11/23	1560 ms
4/12/23	1794 ms
4/13/23	1892 ms
4/14/23	856 ms
4/15/23	1096 ms
4/17/23	816 ms

4/18/23	1724 ms
4/19/23	1666 ms
4/20/23	1835 ms
4/21/23	1697 ms
4/22/23	849 ms
4/23/23	866 ms
4/24/23	1912 ms
4/25/23	1957 ms
4/26/23	1707 ms
4/27/23	1742 ms
4/28/23	1798 ms
4/30/23	786 ms
5/1/23	967 ms
5/2/23	1837 ms
5/3/23	1780 ms
5/4/23	1832 ms
5/5/23	1453 ms
5/7/23	773 ms
5/8/23	1674 ms
5/9/23	1573 ms
5/10/23	1633 ms
5/11/23	1506 ms
5/12/23	1639 ms
5/15/23	1381 ms
5/16/23	1318 ms
5/17/23	1356 ms
5/18/23	1388 ms
5/19/23	1349 ms
5/20/23	889 ms
5/21/23	773 ms
5/22/23	1432 ms
5/23/23	1382 ms
5/24/23	1304 ms
5/25/23	1342 ms
5/26/23	1373 ms
5/28/23	795 ms
5/29/23	1436 ms
5/30/23	1473 ms
5/31/23	1477 ms
6/1/23	860 ms
6/2/23	1198 ms

6/5/23	796 ms
6/6/23	1472 ms
6/7/23	1341 ms
6/8/23	1579 ms
6/9/23	1488 ms
6/11/23	894 ms
6/12/23	1398 ms
6/13/23	1407 ms
6/14/23	1421 ms
6/15/23	1379 ms
6/16/23	1340 ms
6/17/23	868 ms
6/18/23	800 ms
6/19/23	1941 ms
6/20/23	1417 ms
6/21/23	1371 ms
6/22/23	1401 ms
6/23/23	1417 ms
6/25/23	848 ms
6/26/23	1374 ms
6/27/23	1367 ms
6/28/23	1329 ms
6/29/23	1432 ms
6/30/23	1416 ms

AVERAGE API CALLS - FCS API GATEWAY

Date	Average response time
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AVERAGE API CALLS - FCS INTERNET BANKING I-B@NK

Date	Average response time
4/1/23	297 ms
4/2/23	156 ms
4/3/23	272 ms
4/4/23	291 ms
4/5/23	277 ms
4/6/23	198 ms
4/7/23	252 ms
4/8/23	127 ms

4/10/23	307 ms
4/11/23	247 ms
4/12/23	399 ms
4/13/23	268 ms
4/14/23	232 ms
4/15/23	172 ms
4/17/23	129 ms
4/18/23	271 ms
4/19/23	277 ms
4/20/23	384 ms
4/21/23	295 ms
4/22/23	1547 ms
4/23/23	204 ms
4/24/23	257 ms
4/25/23	349 ms
4/26/23	369 ms
4/27/23	239 ms
4/28/23	330 ms
4/30/23	148 ms
5/1/23	247 ms
5/2/23	277 ms
5/3/23	285 ms
5/4/23	266 ms
5/5/23	192 ms
5/7/23	172 ms
5/8/23	356 ms
5/9/23	264 ms
5/10/23	229 ms
5/11/23	319 ms
5/12/23	251 ms
5/15/23	209 ms
5/16/23	220 ms
5/17/23	241 ms
5/18/23	215 ms
5/19/23	192 ms
5/20/23	130 ms
5/21/23	155 ms
5/22/23	208 ms
5/23/23	188 ms
5/24/23	366 ms
5/25/23	222 ms

5/26/23	304 ms
5/28/23	132 ms
5/29/23	237 ms
5/30/23	311 ms
5/31/23	218 ms
6/1/23	113 ms
6/2/23	165 ms
6/5/23	169 ms
6/6/23	209 ms
6/7/23	264 ms
6/8/23	211 ms
6/9/23	190 ms
6/11/23	94 ms
6/12/23	189 ms
6/13/23	186 ms
6/14/23	233 ms
6/15/23	220 ms
6/16/23	241 ms
6/17/23	641 ms
6/18/23	174 ms
6/19/23	245 ms
6/20/23	175 ms
6/21/23	213 ms
6/22/23	283 ms
6/23/23	268 ms
6/25/23	130 ms
6/26/23	186 ms
6/27/23	169 ms
6/28/23	256 ms
6/29/23	212 ms
6/30/23	247 ms

AVERAGE API CALLS - AIS API GATEWAY

Date	Average response time
4/11/23	1120 ms
5/11/23	1510 ms
5/24/23	1192 ms
5/26/23	1293 ms
6/12/23	2624 ms
6/15/23	1649 ms

6/16/23	1651 ms
6/28/23	1285 ms

AVERAGE API CALLS - AIS INTERNET BANKING I-B@NK

Date	Average response time
4/1/23	600 ms
4/2/23	462 ms
4/3/23	1092 ms
4/4/23	1095 ms
4/5/23	1086 ms
4/6/23	1054 ms
4/7/23	1220 ms
4/8/23	457 ms
4/9/23	551 ms
4/10/23	978 ms
4/11/23	1012 ms
4/12/23	1165 ms
4/13/23	1006 ms
4/14/23	446 ms
4/15/23	642 ms
4/16/23	639 ms
4/17/23	441 ms
4/18/23	1015 ms
4/19/23	1034 ms
4/20/23	1234 ms
4/21/23	1109 ms
4/22/23	524 ms
4/23/23	486 ms
4/24/23	1303 ms
4/25/23	1184 ms
4/26/23	1165 ms
4/27/23	1209 ms
4/28/23	1053 ms
4/29/23	566 ms
4/30/23	520 ms
5/1/23	535 ms
5/2/23	1203 ms
5/3/23	1264 ms
5/4/23	1218 ms
5/5/23	965 ms

5/6/23	490 ms
5/7/23	400 ms
5/8/23	1083 ms
5/9/23	1085 ms
5/10/23	1082 ms
5/11/23	1059 ms
5/12/23	1081 ms
5/13/23	496 ms
5/14/23	415 ms
5/15/23	920 ms
5/16/23	925 ms
5/17/23	943 ms
5/18/23	987 ms
5/19/23	1020 ms
5/20/23	559 ms
5/21/23	429 ms
5/22/23	986 ms
5/23/23	981 ms
5/24/23	952 ms
5/25/23	938 ms
5/26/23	996 ms
5/27/23	508 ms
5/28/23	419 ms
5/29/23	1075 ms
5/30/23	1023 ms
5/31/23	970 ms
6/1/23	468 ms
6/2/23	788 ms
6/3/23	425 ms
6/4/23	482 ms
6/5/23	408 ms
6/6/23	954 ms
6/7/23	929 ms
6/8/23	1114 ms
6/9/23	1018 ms
6/10/23	446 ms
6/11/23	432 ms
6/12/23	974 ms
6/13/23	972 ms
6/14/23	905 ms
6/15/23	949 ms

6/16/23	897 ms
6/17/23	510 ms
6/18/23	426 ms
6/19/23	912 ms
6/20/23	1032 ms
6/21/23	992 ms
6/22/23	941 ms
6/23/23	929 ms
6/24/23	485 ms
6/25/23	447 ms
6/26/23	888 ms
6/27/23	885 ms
6/28/23	933 ms
6/29/23	973 ms
6/30/23	962 ms

AVERAGE API CALLS - PIS API GATEWAY

Date	Average response time
4/3/23	6867 ms
4/11/23	2858 ms
4/12/23	6374 ms
4/18/23	8307 ms
5/3/23	4719 ms
5/9/23	3574 ms
5/11/23	2608 ms
5/23/23	9325 ms
5/24/23	9241 ms
5/25/23	7337 ms
5/31/23	13166 ms
6/15/23	2828 ms
6/16/23	5025 ms
6/28/23	3700 ms
6/30/23	7435 ms

AVERAGE API CALLS - PIS INTERNET BANKING I-B@NK

Date	Average response time
4/1/23	1785 ms
4/2/23	1491 ms

4/3/23	2496 ms
4/4/23	2317 ms
4/5/23	2657 ms
4/6/23	2215 ms
4/7/23	2189 ms
4/8/23	1578 ms
4/9/23	1651 ms
4/10/23	2211 ms
4/11/23	2195 ms
4/12/23	2463 ms
4/13/23	2834 ms
4/14/23	1491 ms
4/15/23	1935 ms
4/16/23	2179 ms
4/17/23	1502 ms
4/18/23	2616 ms
4/19/23	2412 ms
4/20/23	2524 ms
4/21/23	2325 ms
4/22/23	1425 ms
4/23/23	1483 ms
4/24/23	2553 ms
4/25/23	2748 ms
4/26/23	2306 ms
4/27/23	2334 ms
4/28/23	2592 ms
4/29/23	1666 ms
4/30/23	1374 ms
5/1/23	1679 ms
5/2/23	2650 ms
5/3/23	2391 ms
5/4/23	2514 ms
5/5/23	2021 ms
5/6/23	1466 ms
5/7/23	1389 ms
5/8/23	2360 ms
5/9/23	2135 ms
5/10/23	2286 ms
5/11/23	2049 ms
5/12/23	2300 ms
5/13/23	1503 ms

5/14/23	1514 ms
5/15/23	1899 ms
5/16/23	1749 ms
5/17/23	1809 ms
5/18/23	1843 ms
5/19/23	1748 ms
5/20/23	1482 ms
5/21/23	1376 ms
5/22/23	1952 ms
5/23/23	1847 ms
5/24/23	1700 ms
5/25/23	1769 ms
5/26/23	1829 ms
5/27/23	1424 ms
5/28/23	1451 ms
5/29/23	1872 ms
5/30/23	1973 ms
5/31/23	2006 ms
6/1/23	1563 ms
6/2/23	1777 ms
6/3/23	1507 ms
6/4/23	1402 ms
6/5/23	1457 ms
6/6/23	2088 ms
6/7/23	1836 ms
6/8/23	2088 ms
6/9/23	2036 ms
6/10/23	1435 ms
6/11/23	1567 ms
6/12/23	1904 ms
6/13/23	1919 ms
6/14/23	2010 ms
6/15/23	1845 ms
6/16/23	1841 ms
6/17/23	1409 ms
6/18/23	1430 ms
6/19/23	3223 ms
6/20/23	1847 ms
6/21/23	1800 ms
6/22/23	1908 ms
6/23/23	1955 ms

6/24/23	1363 ms
6/25/23	1431 ms
6/26/23	1906 ms
6/27/23	1914 ms
6/28/23	1771 ms
6/29/23	1965 ms
6/30/23	1952 ms